

Internet Explorer 7 and SOSU Bb Resolution

Last Updated: February 16, 2007

In order to avoid some IE 7 errors with SOSU Blackboard, it is recommended that SOSU Blackboard be added to the computer as a "Trusted Site" by following these steps:

1. Open Internet Explorer 7 and select **Tools > Internet Options** from the Menu bar.
2. Click on the **Security** tab.
3. Click on the big green checkmark labeled *Trusted sites* and then click on the **Sites** button.
4. Enter **http://blackboard.sosu.edu** in the first text box, click **Close > OK**.
5. If you still experience technical difficulties in the Discussion Board with The Visual Text Box Editor, return to the **My SOSU** tab in Blackboard, select the last link on the left side of the page titled **Personal Information (Password Change)**.
6. Select the **Set Visual Text Box Editor Options > Unavailable > Submit**.
7. For additional questions and technical support, please complete a "*Request for Student Technical Support*" form, located on the SOSU Blackboard login page.