

Refund Policy Spring 2024

# NOTICE: Student enrollments are NOT automatically cancelled for <u>nonpayment</u> of tuition/fees.

## Responsibility for Tuition/Fees

Students who have enrolled/pre-enrolled are considered to be "officially enrolled" and are responsible for all tuition/fees incurred. If you choose to not attend the University, you must **OFFICIALLY WITHDRAW** with the Registrar's Office. Complete withdrawal from the institution is the sole responsibility of the student and must be completed in person or in writing. <u>Failure to officially withdraw or drop by the refund deadline may result in all F's for the semester and owing all tuition and fees — this can impact your credit rating!</u> Students who are reported as "never attended" in a course during the initial attendance certification period may be administratively cancelled from that course. The Administrative Cancellation Policy only applies to courses a student is reported as "never attended" in where the student responds to the warning emails regarding non-attendance. Responsibility to officially withdraw or cancel enrollment remains with the student. Please contact the Registrar's Office at (580) 745-2165 or <u>registrar@se.edu</u> for more information.

| Refund Periods for SPRING 2024         | Refund Amount |
|--|---------------|
| Prior to the Beginning of Semester*    | 100% Refund   |
| Prior to the Start Date of the Course* | 100% Refund   |
| First 5 days of course*                | 100% Refund   |
| After 5 <sup>th</sup> day of course*   | NO REFUND     |

\*Block/Short Term/Accelerated (7 week) courses may have a shorter refund and drop period. See the SE Academic Calendar for additional drop/add deadlines. <u>https://www.se.edu/registrar/academic-calendar/</u>

### Financial Assistance Distribution

Students who receive financial aid awards in excess of their student account balance may receive a disbursement (refund) of the excess funds. The excess refund will be disbursed to the students designated direct deposit account with Touch Net/ECSI. Electronic refunds can be designated in Colleague Self Service, <u>https://selfservice.se.edu/Student</u>, under the Student Finance section by choosing the Make a Payment option. Financial aid refunds are issued every Wednesday by the Business Office. Please allow 1-2 business days for direct deposit and 7-10 business days for paper check to receive the refund from Touch Net/ECSI.

| Financial Assistance Distribution                      | Date             |
|--|------------------|
| Initial Disbursement (via Touch Net refund preference) | February 7, 2024 |

### **Tuition Refunds**

Any student with a refund due as a result of course changes will be issued a refund to the designated direct deposit account on file with Touch Net/ECSI on February 7, 2024.

### Payment of Tuition and Fees

Tuition and Fees are due in full on or before **February 29, 2024**, unless covered by financial aid or assistance. **Southeastern does not mail tuition statements**. All non-resident tuition and in-state tuition waivers will be applied to statements of eligible students after, January 25, 2024. Students may view or print their current statement and make a payment on Colleague Self Service under Student Finance. To view financial aid information on Colleague Self Service, select Financial Aid. Payments by mail may be sent to: SE Business Office, 425 W. University Blvd., Durant, OK 74701. Partial payments with a Debit/Credit Card may be made through Colleague Self Service. <u>Late fees will be applied on unpaid balances after February 29, 2024\*</u>. If you have any questions concerning payment of tuition, fees, room, or meal plan charges, please contact the SE Business Office at (580)745-2851 or <u>businessoffice@se.edu</u>. \*Please refer to the Academic Calendar for important due dates on block/short term/accelerated (7 week) courses.

#### Housing and Meal Plans

Failing to check into your assigned room and/or non-enrollment/withdrawing from classes does not automatically cancel your **Housing Contract**. *If you have submitted a Housing Contract and need to cancel it, you must terminate your contract within the SE Housing Portal and must follow all check-out steps outlined. Only a written confirmation of the contract termination (and key return if one was issued) will be considered valid.* Please refer to the Housing Contract Terms and Conditions for details regarding applicable charges. You may contact the Housing and Residence Life Office if you have additional questions.

SE Housing & Residence Life Email: Housing@se.edu | Phone: 580-745-2948 Virtual Office Hours: Regular Business Days: 9AM – 12PM; 1PM – 4pm https://zoom.us/j/98429923478

Residence Halls are intended to house currently enrolled students, unless written authorization is granted by the Director of Housing & Residence Life. Continuing Resident Students are expected to pay their past University charges in full to be eligible for continued Residence Hall occupancy. Students who have unpaid charges from a completed semester, will not be granted continued occupancy, and may be restricted from accessing their room until the unpaid charges are addressed with the SE Business Office.