

# Southeastern Oklahoma State University

Department of Emergency Management

# Emergency Operations Plan (EOP)

for Preparedness and Crisis Management

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# President's Statement

Program Structure

### **President's Statement**

January 11, 2023

Recent national attention on sudden unexpected acts of violence and weather phenomena has become a primary focus for colleges and universities. The extent to which educational institutions are prepared to control such circumstances is an immediate challenge and presents opportunities to coordinate efforts to plan for such events.

Being well prepared for the likelihood of a violent act or a natural disaster will raise the level of public confidence about the ability of the University to manage such events effectively. Such planning may even lessen the probability that a harmful act will actually occur if steps are taken to: (1) identify and implement programs and practices designed to avoid a crisis, and (2) develop a crisis plan to facilitate rapid and appropriate response should any emergency occur.

Additionally, the University has formally adopted the National Incident Management System (NIMS) as requested for all postsecondary education campuses in Oklahoma. The NIMS program was developed by the U.S. Department of Homeland Security to provide a consistent nationwide approach that enables federal, state, local, and tribal governments the ability to work together to prevent, prepare for, respond to, and recover from domestic incidents.

The Emergency Operations Plan outlines an institutional policy that provides a clear guidance and a framework within which the institution will operate in the event of a crisis. The success of any emergency plan depends upon a team effort and it is our desire to develop a plan which will safeguard both individuals and property should any disaster occur.

Thomas W. Newsom

President

Program Structure

### **Section-1**

Program Structure

### **Program Mission Statement**

The overall goal of the Emergency Operations Plan (EOP) is to provide Southeastern Oklahoma State University with a comprehensive emergency management operation, which will provide the levels of protection necessary for life, property, and the safety of its employees, students and business units. The EOP will be ongoing so that each department within the university structure can find its niche in the emergency management environment.

### **Direction and Control**

The Emergency Operations Plan will serve as the basic framework for the University and departmental operations in times of an emergency or crisis situation. This framework identifies the individuals and resources necessary to adequately protect University employees, students, and business units. These individuals are responsible for the design, control, implementation and continued evolvement of the Emergency Operations Plan. Each department within the structure of Southeastern Oklahoma State University is obligated to conform to the policies set forth by this basic plan. The Contingency Planning Committee identified below will assist each department with the development of its own specific Emergency Operations Plan. These departmental plans will be attached to the back of this basic University plan upon completion.

# **Plan Development and Maintenance**

The Contingency Planning Committee is responsible for the development and implementation of the Emergency Operations Plan. The structure of this plan will establish guidelines for the University as a whole and also, general procedures for each building and department. The committee is currently composed of the following personnel:

- Contingency Planning Committee
- Office of the President
- Police and Safety Director
- Executive Director/CIO: Information Technology
- Physical Plant Director
- Department Chair Occupational Safety and Health
- University Communications Office
- Office of Academic Affairs

Program Structure

- Office of Student Affairs
- EHS

### **Training and Readiness Exercises**

Southeastern Oklahoma State University recognizes the fact that policies become obsolete or inefficient with time. Therefore, the Contingency Planning Committee and the Chief of Police or Chief of EHS, under the direction of the President (or his designee), will review the Emergency Operations Plan annually and after every training and readiness exercise. This process of continual assessment will insure that SE maintains a constant state of preparedness so that in the event of an emergency or disaster, damage done to life, property, and business continuity will be minimal.

The effectiveness of any emergency preparedness and crisis management program is based on the level of training and the readiness of its personnel. Southeastern Oklahoma State University is committed to assuring the safety of life, property and the continuity of its employees, students and business units. In order to promulgate the training and readiness needed to effectively respond, mitigate and recover critical resources to the university; the Contingency Planning Committee has developed a list of methods that will enhance the efficiency of the EOP. These methods include but are not limited to:

- 1) Education
- 2) Evacuation drills
- 3) Emergency tactics training
- 4) EOP exercises

Every department will adopt these methods and develop their own specific training and readiness exercises, with the assistance of the Police and Safety Department. The Contingency Planning Committee will monitor and evaluate all plans and assist in their deployment.

# **Training Records**

To effectively monitor and evaluate those personnel that are involved with emergency operations within the University's structure, the Chief of Police or Chief of EHS (or his designee) will keep accurate records of those completing training in emergency operations tactics. Emergency Operations Managers will maintain an accurate record of all departmental training and readiness exercises.

Four Phases of Contingency Planning All personnel receiving safety training from any department will forward a copy of individual's name, type training conducted, date conducted and name of instructor to the Chief of Police or Chief of EHS (or his designee).

### **Section-2**

### Four Phases of Contingency Planning

There are four distinct phases of contingency planning 1) emergency preparedness, 2) response, 3) mitigation, and 4) recovery. A definition for each phase is outlined below.

### **Emergency Preparedness**

Preparedness actions serve to develop the response capabilities needed in the event an emergency should arise. Insuring the continuity of an operational unit and protecting the lives of students and employees within the University structure during an emergency is the focus of emergency preparedness. Each department of Southeastern Oklahoma State University must develop operational continuity plans. These plans will contain clearly defined strategies and procedures to insure their operational continuity and the safety of all employees and students.

### Response

This is the initial phase after an incident has occurred. Emergency plans and protocols are activated to protect lives and property from further harm.

Response activities include warning, evacuation, rescue, and similar operations.

# **Mitigation**

Mitigation is the cornerstone of emergency management. It is the ongoing effort to lessen the impact that disasters have on people and property. In addition, mitigation measures can help reduce losses and suffering so that there is less demand for funds and resources in the aftermath of an incident.

### **Recovery**

The time required for the recovery of the functional area and the restoration of normal services depends on the damages caused by the disaster. The recovery process begins immediately after the disaster and takes place in correlation with mitigation operations and in accordance with the plan that has been implemented. The primary goal is to restore normal operations as soon as possible.

Emergency Operations

### **Section-3**

**Emergency Operations** 

### **Protocols for Activation of the EOP**

It is the responsibility of the President or Chief of Police or Chief of EHS (or his designee) to determine the need for the activation of the EOP. An Emergency Management Team Member will establish the level of the emergency as being an Isolated Emergency, or a Major Critical Emergency.

### **Isolated Emergency**

An isolated emergency is defined as an occurrence impacting only a small part of the University's community or physical property, which does not affect the overall functioning capacity of Southeastern Oklahoma State University. Examples would include but are not limited to:

- Small Localized Fire
- Isolated Power Failure
- Localized Building Damage
- Suicide or suicide attempt
- Disturbance in a building by an individual

Even though an isolated emergency may be considered small or isolated, it is by no means to be taken lightly. Immediate attention must be given to mitigate the situation as quickly as possible.

Upon the occurrence of an isolated emergency, the first priority is the safety of all individuals involved. This would include the safety of individuals directly affected by the emergency and those within the area.

An isolated emergency may not require the intervention of the Emergency Management Team as a whole; however, selected members of the team may be involved as necessary.

No matter how small or isolated, all emergencies must be reported to University Police and investigated in a timely manner to determine cause and prevent future occurrences.

### **Major Critical Emergency**

A major critical emergency is defined as a serious emergency that disrupts one or more operations of Southeastern Oklahoma State University. Examples would include but are not limited to:

- Major fire
- Major disturbance

# Emergency Operations

- Widespread power failure
- Severe Storm
- Tornado
- Earthquake

The following preliminary activities should immediately be executed when a decision has been made to activate the EOP:

- Initiate the Emergency Notification Network.
- Activate the Emergency Command Center and additional resources required.
- Check radios and other communications equipment.
- Brief the Emergency Management Team on the emergency situation.
- Review operating procedures.
- Initiate Departmental Checklists.
- Notify outside agencies as needed.
- Obtain situation reports and begin emergency damage assessment.

Additional Comments:			

# Emergency Operations

### **Emergency Management Team**

Outside emergency agencies, as well as full activation of the EOP and the Emergency Management Team would be needed. The following pages are models of an EOP Activation Checklist and an Emergency Situation Report to be used by the President and the Chief of Police or Chief of EHS (or his designee) in determining the scope of the emergency and the resources needed to begin immediate response and mitigation procedures.

The Emergency Management Team is composed of key personnel that in the event of an incident would take responsibility for the activation and the management of the Emergency Operation Plan. The President of Southeastern Oklahoma State University holds command of all functions of the Emergency Management Team and thus delegates their activities to insure the safety of University employees, students, and business units. All persons involved shall keep a log of activities to be compiled by the President (or designee) for official record keeping. The following section identifies Emergency Management Team personnel and their responsibilities:

### **President**

- The President has overall responsibility for the University. Major decisions rest with his office.
- The President's designee will keep a time log of all events, actions, and responses.

### **Vice President for Business Affairs**

- Coordinates and acts as a clearinghouse for aid and assistance from outside/donated sources.
- Acts as a liaison with community agencies and groups who may be helpful to the University in recovering from an emergency.

### Vice President for Academic Affairs

 Supports the President and University operations by directing responsibilities of academic deans and department chairs.

### **Vice President for Student Affairs**

- At the direction of the President, acts as liaison with community service agencies and groups who may be of help to Student Affairs in recovering from an emergency/disaster.
- Supports operations by directing the accountability for students.
- Provides the coordination for notification of next-of-kin, if necessary, and coordinates all communication with parents.

# Emergency Operations

 Coordinates with Director of Residence Life and other Student Affairs personnel all issues related to resident student and residence hall personnel.

### Chief of Police or Chief of EHS/Emergency Management Team Leader

The Chief of Police or Chief of EHS (or his designee) has the responsibility for the overall management of the EOP and other situations as follows:

- Initiates immediate contact with the President of the University and begin assessment of the emergency condition.
- Declares the level of emergency based on reports from the University Police Department and information from the Emergency Management Team or other University Administrative personnel.
- Makes decisions concerning the overall management of the emergency.
- Announces levels of campus evacuations.
- Commands and coordinates the Emergency Management Team.
- Notifies and conducts liaison activities with SE Administration, the Bryan County Emergency Management Agency and other governmental agencies as needed.
- Works with the University Police Department and the Damage
   Assessment Team in assessing damages from the incident and preparing
   the University's specific responses.
- Serves as a member of the Damage Assessment Team.
- Monitors communications for warnings.
- Notifies and conducts liaison activities with the Durant Police and Fire
  Departments. Maintains communications with representatives of these
  agencies throughout the duration of the emergency.
- Takes steps to insure that the University Police Department is in position to provide immediate and appropriate action to protect life and property.
- Takes steps to insure that the University Police Department provides access control, perimeter and internal security patrols, and assists outside agencies as needed.
- Provides and equips an alternate site for an emergency command post.
- Provide mobile units for warning and evacuation.
- Establish a yearly meeting to review emergency management plan.
- From information received from the incident commander.

The University Chief of Police or Chief of EHS is responsible for coordinating all law enforcement activities within the University's jurisdiction. This

# Emergency Operations

includes mutual aid from outside law enforcement agencies during emergency or crisis situations.

The Southeastern Police Department provides basic police services to the University Community. The department's main objective is to provide a safe campus for students, staff, faculty, and visitors.

All Police personnel are commissioned police officers. All persons on University property are required to identify themselves to such officers when requested. University Police are authorized to enforce the State Traffic Code, the Penal Code, the traffic and parking regulations of the University, and all other laws. See on next page a list of law enforcement resources for the local area that may be needed in the event of an emergency situation.

### **Physical Plant Director**

As the responsible manager of the University's facilities, the Director has the overall responsibility for damage control as follows:

- Initiates procedures to secure campus facilities for severe weather conditions.
- Furnishes emergency power and lighting services to the extent possible.
- Surveys habitable space and recommends to the Chief of Police or Chief of EHS (or his designee) space for relocation of critical services.
- Leads the Damage Assessment Team with the assistance of appropriate agencies - to ascertain the damage in each building and report the findings to the President and the Chief of Police or Chief of EHS (or his designee).

### **Law Enforcement Resources**

Law Enforcement	Bryan County	Durant Police	University Police
Agency	Sheriff	Dept.	Dept.
Telephone	580-924-3000	580-924-3737	Emergency 911
Numbers	(4 Lines)	Emergency 911	Extension 2727
		580-924-3738	580-745-2727 or
		580-924-3739	0 for operator
		580-924-3748	
Vehicles W/Radio	12	21	3
Portable	None	1	0
Generators			
Total Officers	11	29	7
Dispatchers	3	10	0
<b>EMTs</b>	None	None	None
Bomb Disposal*	None	None	None
Deputies,	11	15	6

# Emergency Operations

Reserves, and Auxiliary			
Hand-Held Radios	6	40	10
<b>Bull Horns</b>	1	1	1
K-9 Units	None	1	None
OLETS Teletype	No	Yes	No
Bomb Recognition Officer	No	No	2

<sup>\*</sup>Bomb Disposal Unit – Oklahoma Highway Patrol

In case of a power or water outage for long period of time, the Oklahoma National Guard in Durant would be able to provide assistances. Phone number is 580-931-2400.

In case of HAZ-MAT, fire, etc., companies list below maybe called.

- Safety Tech, Inc. (environmental)
   Oklahoma City, Ok.
   (405) 946-6060
- The ASSET Group (environmental)
   Oklahoma City, Ok.
   (405) 946-4400
- The ASSET Group Tulsa, Oklahoma (918) 491-4777
- Southeastern Alarm Company (fire)
   Atoka, Oklahoma
   (580) 889-5728
- ABC Occupational Safety Company (fire extinguishers and stand pipes)
   Durant, Oklahoma
   (580) 924-0211
- American Elevator Company Oklahoma City (580) 236-1174
- Siemens
   Dallas, TX
   (972) 751-5225
- Four Feathers Alarm Denison, TX (888) 899-7258

# Emergency Operations

### **Director of University Communications**

The role of the Office of University Communications is collecting and conveying information to the public during or immediately following a crisis or emergency situation is described below:

### **Situation**

- Each crisis or emergency will require a unique University
   Communications response. The extent of the response will depend on the nature of the crisis.
- The Office of University Communications contacts include print and broadcast media, and the office serves as a liaison with other campus departments during a crisis.

### **Assumptions**

- Often the only information the public receives about an emergency is through the media; therefore, media relations are an essential element of any crisis plan. Time is critical, and a response must be issued as soon as possible with follow-up bulletins as required.
- A crisis situation is big news and is likely to result in more public exposure for the University than hundreds of 'good news' stories.

### **Operations**

- To ensure that the University's University Communications response to an emergency is quick, accurate, sensitive and responsible, the Office of University Communications will coordinate crisis communications with campus and off-campus media. The Office of University Communications will--at the President's request--set up a crisis communication center in its office to remain open during a crisis.
- If the President is unavailable, the Vice President for Academic Affairs, the Vice President for Student Affairs and the Vice President for Business Affairs will serve as a decision making team.
- During an emergency, the Director of University Communications or a
  designee will serve as the University's spokesperson. Other staff in the
  Office of University Communications will be given the spokesperson's
  name and phone number for referral of media phone calls.

# Emergency Operations

### **Phases of Response**

### *Immediate*

- The Office of the President and the official spokesperson will determine
  if an official statement should be prepared and released. If warranted,
  they will also develop answers to specific questions that may be asked
  by the media.
- Spokesperson will brief all personnel who are assigned to answer the
  phone. If necessary, a person will be assigned a national TV network
  (CBS, NBC, ABC, CNN, AP) and/or print publication to serve as the
  contact person for that network or publication. This will reduce the blitz
  of calls from a TV network to several staff members and reduce
  duplication of effort.
- Telephone hot line: A telephone in the Office of University Communications will be designated as a crisis hot-line phone with recorded messages of the latest information on the situation. The phone number will be made available to the media at the beginning of a crisis period for dissemination to the public. A staff member will be assigned to update the recorded messages for this phone. E-mail will also be used to send campus-wide advisories.
- Spokesperson will get basic information (type of emergency/disaster; time of disaster; actions taken; areas and number of people involved; fatalities, injuries and extent of damage) and prepare any official news release. All University Communications Office staff will be kept apprised of breaking news to enable them to answer media questions.
- Spokesperson will verify all sources of information.
- Spokesperson will clear press releases and social media with the Office
  of the President as quickly as possible before releasing them to the
  media.
- In cases involving employee or student injuries or deaths, families will be notified by the appropriate personnel before the information is released to the public.
- Spokesperson will coordinate the release of factual information with local hospitals and other disaster agencies, providing as prompt, accurate and complete information as possible.

### **Ongoing Period**

In a crisis, the Office of University Communications staff will:

 Provide--via the news media--the public and constituents with basic information about emergency or threatened emergency.

# Emergency Operations

- Keep the public, media and constituents informed of the situation and provide advice on what they should or should not do to prevent further damage or loss of life, panic or interference with emergency response efforts.
- Keep the public, media and constituents informed of where to seek temporary housing, food, etc.
- Instruct the public on how to obtain further advice or information.

### **Recovery Period**

 The Office of University Communications will issue media updates as long as necessary. Upon termination of the crisis situation, the Director University Communications will schedule a meeting of all key players to review all actions taken and 'lessons learned.' These will be included in an after-action report to be forwarded to the President and any other appropriate University departments.

### Organization and Assignment of Responsibilities

### **Organization**

- The Director of University Communications or a designee will supervise crisis communications with the media.
- University Communications will be called upon for assistance when necessary.

### Responsibilities

- The Office of University Communications will provide official statements to print and broadcast media.
- Press Conferences: When a press conference is called, the Director of
  University Communications will attend, as well as a staff member who
  will phone information to the office as soon as it becomes available,
  enabling staff to pass along this information to the media as they call
  with their questions. The President will speak at a press conference
  when a major crisis needs to be announced or when he/she wishes to
  issue updates in the situation.
- Site: President's Conference Room or Welcome Center Conference Room
- Contact Person: Director of University Communications
- **Time**: Must be convenient to University personnel but also be early, if possible, enough for media to make their news headlines. This

# Emergency Operations

- consideration is important for maintaining positive relationships with the media.
- Parking: Request the Department of Police and Safety be stationed at the parking lot south of the Administration Building to allow media with credentials to park in that lot.
- A brief statement should be given to the SE telephone operator and calls should be directed to the Office of University Communications.

### **Director of Residence Life**

As Director over Residence Life, the Director has overall responsibility for resident hall damages and student necessities.

### **IT Executive Director**

As Executive Director over IT, The Executive Director has overall responsibility for the computer operations and telecommunications operations of the University.

### **Media Relations**

### **Interviews**

 Members of the crisis communication team will be available for interviews related to their specific areas and may be interviewed at their posts or some central location to be determined by the President and the Director of University Communications. When a reporter contacts a member of the crisis communication team directly, the designated spokesperson for that unit may respond to questions in his/her area of expertise and immediately inform the Office of University Communications.

### **General Observations**

 Dealings with the media should always be honest and courteous to encourage the media's confidence in and respect for University personnel. Spokespersons' attitudes toward the media reflect on the image of the University. Withholding information from the media will generate suspicion and distrust.

### **Crisis Communication Team**

- President
- Executive Assistant to the President
- Vice President for Academic Affairs
- Vice President for Student Affairs
- Vice President for Business Affairs
- Chief of Police or Chief of EHS

# Emergency Operations

- Student Health Director
- Director of Residence Life
- University Communications Director
- Physical Plant Director
- IT Executive Director

The president shall coordinate efforts, if necessary, with the Board of Regents of Oklahoma Colleges, State Regents for Higher Education, Governor's Office, or any other necessary agencies.

### **Direction and Control**

- The Office of the President will direct and approve the work of the Office of University Communications.
- The Director of University Communications will direct the release of information to the media and to campus personnel.

### **Student Health Services Director**

The Student Health Services Director shall assist the Chief of Police or Chief of EHS (or his designee) as follows:

- Provide triage and medical services to survivors and injured, the order based on degree injury.
- Coordinate with local area medical facilities and assist in getting qualified medical personnel to the scene, if needed.
- Update & maintains the Pandemic Crisis Plan.

### **Emergency Operations Managers**

Dean of Instruction, with the assistance of Department Chairs, will appoint a specific person as Emergency Operations Manager (EOM) for each building or area in which his or her department has an activity. This person should attend a Community Emergency Response Team (CERT) class. The responsibilities of these persons are as follows:

- Maintains the first aid kits, flashlights and radios for the building or area
- Completes training in CPR and first aid procedures.
- Completes training in emergency tactics, such as fire extinguisher usage and building evacuation plans and procedures.
- Keeps an up-to-date roll of all employees working in the building or area.
- Serves as the communication link or contact for the building or area with the Chief of Police or Chief of EHS (or his designee) in all matters concerning emergency preparedness.

# Emergency Operations

### **Emergency Duties of Emergency Operations Managers**

- After proper training and only when appropriate, takes immediate action to control emergency.
- When appropriate, informs all employees of emergency condition.
- When appropriate, distributes flashlights, first aid kits and radios.
- When a building is evacuated, takes roll to determine that all employees and students have exited the building.
- From the emergency site, maintains radio or telephone contact with the Chief of Police or Chief of EHS (or his designee).
- During events obtain the attendance number

### **Faculty Responsibilities**

It is the responsibility of all faculty members to know the emergency procedures in their respective areas, and to assist students in responding to evacuation procedures. Once at designated rally points Instructors will use their roll books to determine accountability and report to their EOM.

### **Damage Assessment Team**

Damage assessment is part of the mitigation and recovery procedures. The timely inspection of the damage done to University property and business continuity is a key factor in planning for the recovery of resources critical to the operational success of Southeastern Oklahoma State University. The Damage Assessment Team is responsible for the preliminary damage assessment of SE's critical resources. The Damage Assessment Team (DAT) will report the emergency assessment to the President, the Vice President for Business Affairs, and the Chief of Police or Chief of EHS (or his designee) for determination of necessary resources to begin mitigation and recovery procedures.

A more detailed analysis should be done as soon as conditions allow. Outside agencies as well as the DAT will compile a more accurate assessment to determine actual damage to critical and essential functions. The following is a list of the Damage Assessment Team members and their responsibilities:

### **Damage Assessment Team Leader**

### **Director of Physical Plant**

- Directs Damage Assessment Team and compiles all damage reports to submit to the President, the Vice President for Business Affairs and the Chief of Police or Chief of EHS (or his designee).
- Assists the President, the Vice President for Business Affairs and the EMTL in establishing the sequence of repairs and priorities for the recovery of resources critical to the continuity of the University.

# Emergency Operations

The following page contains a preliminary structural damage assessment worksheet to be used by the DAT in determining immediate occupancy safety and property damage.

### **Director of Residence Life**

- Initiates damage assessment of all residence halls
- Assist outside agencies in conduction an in-depth inspection of the residence hall facilities
- Reports all findings to the Damage Assessment Team Leader
- Provides the DATL with emergency procedures for temporary housing of displaced students

### **Structural Damage Assessment**

Date			Disas		Assessment -	Team
	Tornado Earthquake					<del></del>
		od F				<del></del>
Time	Oth	er				
Building/Room	Dar	nage		Description	Academic	Other
Number	Lev	el		of Damage		
	3	2	1	Comments		
Damage Level:				1	1	•
3 – Destroyed						
2 – Major (not habit	ahle\					
2 Minor (hot habit	-					

1 – Minor (habitable)

### **Chief of Police or Chief of EHS**

- Advises the DATL on the need for security in critical areas of the University and then directs University law enforcement and outside agencies to those areas in need of protection.
- Initiates an inspection to determine which departments need immediate assistance.
- Coordinates with department heads to mitigate losses and recover services as soon as possible.

# Emergency Operations

### **IT Executive Director**

- Assist Emergency Management Team in coordinating resources from Information Technology during an emergency.
- Compiles reports of damage incurred to computer systems and submit them to the Emergency Management Team.

### **Telecommunications Director**

 Assesses damage done to telecommunication lines within departments and coordinate with outside agencies to develop a plan of action to restore services.

### **Emergency Command Centers**

In the event of an emergency that requires the activation of the EOP, Henry G. Bennett Memorial Library Basement LB008 will serve as the Emergency Command Center. The Chief of Police or Chief of EHS (or his designee) as needed may establish Field command posts. The emergency command center will serve as the hub for all emergency operations. All reports and information should be routed to the command center.

### **Mutual Aid**

In the event that an emergency is so large that University resources prove to be inadequate, requests for assistance will be made from local agencies and businesses. Mutual aid may be described as assistance given in the form of equipment, supplies, personnel, or other available resources as determined by the President or the EMTL. All agreements will be entered into by authorized officials only and will be formalized in writing in a timely manner.

### **Communications and Logistics**

It is important to have an established contact in times of an emergency. Effective communications will expedite response and insure the success of mitigation procedures. All emergencies should be reported to the University Police Department by dialing 745-2727 (off campus) or 2727 (on campus). From there, the Emergency Notification Network can be activated based on the level of the emergency. Isolated emergencies require the appropriate Vice President or most appropriate person to be notified. This type of emergency is excluded from the following model. In the case of a major critical emergency, all Emergency Operations Managers will be contacted by all available means when an emergency arises that may affect their building or area. All emergency personnel will have an Emergency Notification Phone List with office and home phone numbers in case of an emergency that occurs after hours. Below is a model of the chain of communication for the Emergency Notification Network:

# Emergency Operations

### University Police department will contact as required:

- University President
- Chief of Police or Chief of EHS (or his designee)
- Safety Officer
- Durant Police Department
- Durant Fire Department
- Bryan County Emergency Management Agency

### Chief of Police or Chief of EHS (or his designee) will contact as required:

- University President
- Emergency Management Team

Emergency Management Team members will contact the appropriate personnel based on their responsibilities as outlined in the previous section.

The following section of the Emergency Preparedness and Crisis Management Plan will identify the potential emergencies that may affect the campus of Southeastern. These events may be natural or human/technological in nature. Natural hazards are those things caused by nature and can be studied with maps and historical data. Human and/or Technological hazards are difficult to foresee and have the ability to cause widespread damage to life and property. The following pages contain a Crisis Response Matrix, which details six categories of crisis identification, and response. These categories are as follows:

### Crisis Categories

- Crisis Events
- Specific Incident

These categories identify each event as being either technological or natural and define the specific incidents that can occur when these events take place.

- Primary Respondent(s)
- Emergency Management Team
- Senior SE Management

These categories list the University offices or outside agencies that would be involved and the levels of response necessary during a crisis event (i.e., Emergency Management Team and Senior SE Management).

Emergency Operations

Crisis Response Matrix

# **Section-4**

# Crisis Response Matrix

Crisis	Crisis	Specific	Primary	EMT	Senior
Categories	ories Events Inciden		Respondent(s)		Mgmt.
Human and/or Technological Hazards	Violation of Federal or State Laws, Rules and/or Regulations	Accusations against University personnel about illegal or improper activities	University Administration BROC OSRHE Campus Police	n/a	X
	Financial Crisis	activities	University Admin.	n/a	Х
	Deaths of Senior Mgmt.	Death or Suicide	University Admin. Campus Police	n/a	Х
	Disruption of Senior Mgmt.		University Admin.	n/a	Х
	Deaths of Students	Suicide, Homicide, Natural Causes	Respective Divisions and University Admin. Campus Police	n/a	As needed
	Deaths of Faculty/Staff	Suicide, Homicide, Natural Causes	Respective Divisions and University Admin. Campus Police	n/a	As needed
	Transportation Accidents		Respective Divisions and University Admin. Campus Police	n/a	As needed
	War		Respective Divisions and University Admin. Campus Police	х	Х
	Accidents with injuries		Respective Divisions Campus Police	As needed	As needed
	Off-Site SE Entity Event		Respective Divisions and University Admin.	As needed	As needed
	Bomb, Threat, Explosion		Campus Police Dept., Respective Divisions	Х	As needed
	CMI Disturbance	Riots, Organized Lab Vandalism, Violent Demonstrations, Sniper	Campus Police Dept., Respective Divisions	Х	Х
	Violence	Kidnapping, Torture, Murder, Rape, Stalking, Mugging, Sexual Assault, Assault and Battery	Campus Police Dept., Respective Divisions	As needed	х
	Weapons on Campus	Threat, Hostage	Campus Police Dept., Respective Divisions	Х	Х
	Disease Threats or Outbreaks	Contagious Disease Outbreak, Serious Illness Outbreak	Student Health Services, CDC, Infectious Disease, Respective Divisions, Campus Police	As needed	As needed
	Water		Physical Plant,	As	As needed

Crisis Response Matrix

	Contamination		Utility Company,	needed	
			Respective		
			Divisions, Campus		
			Police		
	Job Actions	Strike, Major	Human Resources,	As	Х
	300710110113	Layoffs	Respective	needed	^
		Layons	Divisions, Campus	necaca	
			Police		
	Lab Explosion		Chemical Storage	Х	As needed
	Lab Explosion		Room Manager,	^	Astriccaca
			Respective		
			Divisions,		
			Campus		
			police/safety		
	Toxic Chemical		Chemical Storage	As	As needed
	Spills and		Room Manager,	needed	713 Heeded
	Exposure		Respective	necaca	
	z.posu.c		Divisions, Campus		
			Police/Safety		
	Electric Outage		Physical Plant,	As	As needed
	2.000.10 001080		Utility Company,	needed	7.5
			Respective Divisions		
			Campus Police		
	Water Outage		Physical Plant,	As	As needed
	Water Gatage		Utility Company,	needed	713 Heeded
			Respective Divisions	necaca	
			,Campus Police		
	HVAC		Physical Plant,	As	As needed
	IIVAC		Respective	needed	Astriccaca
			Divisions, Campus	Песаса	
			Police		
	Natural Gas		Physical Plant,	As	As needed
	Hatarar Gas		Utility Company,	needed	713 Heeded
			Respective	Песаса	
			Divisions, Campus		
			Police		
	Telephone		Physical Plant,	As	As needed
	Outage		Utility Company,	needed	A3 Heeded
	Outage		Respective	necaca	
			Divisions, Campus		
			Police		
	Computing	Mainframe,	Computing,	As	As needed
	Outage	Software,	Respective	needed	A3 liceueu
	Juluge	Network	Divisions, Campus	necueu	
			Police		
Natural	Earthquake	Structural Failure	Physical Plant,	Х	As needed
Hazards	Laitiiquake	Structurarranule	Utility Company,	^	A3 Heeded
Tiazatus			Fire Dept.,		
			Respective		
			Divisions, Campus		
			Police		
	Fire		Physical Plant, Fire	As	As needed
	1 5		Dept., Respective	needed	7.5
			Divisions, Campus		
			Police		
	Severe Winter	Road and School	University Admin.	As	As needed
	Storm	Closings	Oniversity Admin.	needed	A3 IICEUCU
	Tornadoes		University Admin.,	As	As needed
			Respective	needed	7.5
			-		
			DIVISIONS, CAMOUS		
			Divisions, Campus Police		

Analysis of Potential Emergencies

### **Section-5**

### Analysis of Potential Emergencies

The emergencies outlined in this section are to identify general University procedures and serve as a guide for all departments when developing their specific plans. These potential emergencies are no more important than the other crisis events listed in the Crisis Response Matrix, however they are more likely to affect every department within the University structure. The Contingency Planning Committee may add additional crisis events based on their relevance for this basic plan.

### **Fire Risk Assessment**

The purpose of hazard analysis is to establish the probability of a fire occurring in a department or building. Once hazards have been identified,

preventive actions can be taken to insure the safety of University students and employees. Emergency personnel to insure their operational capability during a fire emergency will conduct a inspection of all University extinguishers fire month. University safety personnel will conduct



inspections and periodic evaluations of departments and buildings to assess their fire emergency readiness and prevention tactics. The Durant Fire Marshal shall conduct annual inspections and deficiencies found in a department or building will be noted. Each deficiency is prioritized based on severity in a pre-established time frame ranging from immediate to thirty days. Corrective orders will then be issued to the appropriate University personnel. Department Emergency Operations Managers in the affected area shall coordinate with their department head and other University personnel to insure that corrective actions are completed in a timely manner.

### **Prevention Tactics**

Positive fire prevention tactics can limit the probability of a fire emergency and thus, protect University students, employees, and business continuity. A list of fire prevention tactics for all departments is provided below to help reduce the risk of a fire. Specific fire prevention tactics may be addressed in each departmental plan.

Analysis of Potential Emergencies

### Fire Prevention, things that you can do:

- Evaluate and analyze your own areas.
- Be certain that all smoke detectors in your area are in working order;
   change the batteries once every semester.
- Practice good housekeeping.
- Do not store combustible materials such as paper, clothing or combustible liquids near an ignition source.
- Avoid overloading electrical outlets and limit the use of extension cords (never place an extension cord under a rug).

# Fire Safety Plan Authority

- a. Occupational Safety and Health Administration (OSHA), 29 CFR 1910.38.
- b. National Fire Protection Association (NFPA 101) Life Safety Code Chapter 4.
- c. Emergency Preparedness and Crisis Management Plan
- d. International Fire Code Chapter 4

### **General Policy**

- a. Fire safety standards promulgated by OSHA are contained in 29 CFR 1910.38, Fire Prevention, and in Subpart L, 29 CFR 1910.155-165, Fire Detection, Alarms and Suppression. The standards mandate that Southeastern Oklahoma State University develop and implement a fire safety plan that includes:
  - 1. determining the response level to incipient stage fires;
  - 2. developing a plan based on selected response level; and,
  - 3. Maintaining fire detection, alarm, and suppression systems.
- b. This policy applies to University employees in all departments
- University employees are required to read and understand the contents of the University Fire Safety Plan and to take appropriate action in the event of a fire emergency in any university facility.

### **Definitions**

a. University employee. Any faculty, staff, or student employee who receives compensation from the University for his/her employment and who is covered under Oklahoma Bureau of Worker's Compensation.

Analysis of Potential Emergencies

- b. Incipient stage fire. A fire in the initial or beginning stage that can be controlled by using a portable fire extinguisher and that does not require using protective equipment.
- a. Area of rescue assistance. Designated areas of protection on floors of a building above ground level where individuals who physically cannot use the stairways for evacuation are to wait for rescue assistance ... refer to section Emergency Action Plan: Employee Responsibilities g- 4, most of the hallways, in the buildings made of concrete blocks, are two (2) hour fire partition. If a building is fully sprinkled any point in the building is an area of refuge.
- b. Designated personnel. University employees who have received annual training on the proper use of portable fire extinguishers.

### **Response Level**

- a. OSHA provides three options for the response level to incipient stage fires.
  - 1. Option A. requires all employees to evacuate the workplace when a fire alarm sounds.
  - 2. Option B. Provides portable fire extinguishers and designates certain employees to use them to fight incipient stage fires.
  - 3. Option C. Provides portable fire extinguishers and permits all employees to fight incipient stage fires.
  - 4. The University has elected to exercise OSHA Option B whereby university personnel (on a voluntary basis) are designated to fight incipient stage fires. "Designated personnel" are employees of the Departments of Police and Safety, Transportation, Physical Plant, academic/research laboratory supervisors; Residence Life and University employees in selected specialty work areas (CERT trained personnel).
  - 5. By electing to exercise OSHA Option B, the university has provided a copy of the University Fire Safety Plan to each employee and has instructed all employees not designated that they must take no action to fight an incipient stage fire and must evacuate a building immediately when a fire alarm sounds.

# **Emergency Action Plan**

 All University employees must be notified of the elements of the Emergency Action Plan contained in the University Fire Safety Plan.
 All University employees are required to fulfill those elements.

Analysis of Potential Emergencies

- a. All employees are expected to read and understand the information presented in the Emergency Action Plan, particularly their responsibilities regarding identifying building exits and knowing when to activate a fire alarm and what action to take following activation of an alarm, i.e., identifying to the responding emergency response personnel the location of the alarm station activated and the location of the fire/smoke.
- b. All employees are required to notify the Campus Police Department 745-2727 of any class cancellation or of a Special event.

### **Emergency Action Plan: Employee Responsibilities**

- a. Fighting incipient stage fires in university buildings. If a University employee is not a designated employee who has received the required training in using portable fire extinguishers, he/she is responsible for activating the nearest fire alarm and immediately exiting the building in the event of a suspected or observed fire. Under no circumstances should the employee attempt to extinguish the fire.
- b. Emergency procedures and escape route assignment. University employees are responsible for determining the location of the closest exit from the work area that leads to the outside of the building. This is the primary emergency exit. University employees also are responsible for determining the location of a secondary exit from the work area, in the event that the primary exit is not accessible. All outer doors will be marked as an EXIT. Evacuation route plans are posted. Alternated routes should be planned for encase primary route is blocked.
- c. Procedures to be followed by employees who remain in a building to conduct critical plant operations. Employees who are required and permitted by the responding fire department to remain in a building to conduct critical plant operations should perform their duties only if they are not in the smoke/fire area. Employees should never risk injury when performing work related duties.
- d. Procedures to account for all employees after an emergency evacuation has been completed. Supervisors or employees in lead positions are required to develop a procedure to account, to the maximum degree possible, for all employees, students, and visitors after an emergency evacuation has been completed. The procedure should designate an area outside the building to which employees, students, and visitors should report during an emergency evacuation.
- e. Rescue and medical duties. Rescue and medical treatment for injured employees will be provided by the responding fire department and

Analysis of Potential Emergencies

- ambulance services. On the SE Campus, Southeastern Oklahoma State University police officers will assist responding fire department personnel.
- f. Preferred means for reporting fires. The preferred means for reporting a fire is by using the fire alarm system in a building. As quickly as possible after activating a fire alarm pull station are located approximately 5 feet from the entrance to each exit, employees are responsible for meeting responding police officers and/or fire department personnel and identifying the location of the alarm activated and the location of smoke and/or fire.
- g. Safe and orderly evacuation of building occupants. The following procedures represent acceptable guidelines for ensuring the safe and orderly evacuation of building occupants. Fire evacuation route plans are posted in all building and in dorm rooms.
  - 1. Building occupants are not to use elevators.
  - 2. Building occupants are to use the primary emergency exit whenever accessible. When the primary emergency exit is not accessible, building occupants are to use the secondary emergency exit. Occupants evacuating the building should go immediately to the designated meeting point away from the building. Supervisors or employees in lead positions should account, to the maximum degree possible, for employees, students, and visitors.
  - 3. Building occupants are to assist individuals with disabilities (non-wheelchair) in exiting the building.
  - 4. Building occupants who use wheelchairs and are on floors above ground level are to go to the closest enclosed stairwell. A faculty or staff member should remain with building occupants who use wheelchairs until a rescue is completed or the emergency is terminated. Building occupants who use wheelchairs and are located in the basement of buildings are to use the tunnel system and go to the closest adjacent building not involved in the alarm situation. No individuals, regardless of physical limitations, are to stay in tunnels connected to the building in which the fire alarm has been activated.
  - 5. The responding fire department personnel or police officers are to be informed as soon as possible of the number and location of building occupants who use wheelchairs. Refer to Emergency Evacuation list.
  - 6. Building occupants are not to reenter affected building(s) until permitted to do so by local fire department personnel or by the responding law enforcement officers. Doors should be locked to

Analysis of Potential Emergencies keep personnel/students from reentering the building or faculty should be located at each door to stop individuals from entering buildings.

### **Emergency Action Plan: Building Fire Alarm System**

- a. All University owned facilities of general occupancy are equipped with fire alarm systems. Personnel in the Communications Center are responsible for notifying the Durant Fire Department, which has jurisdiction for the SE Campus.
- b. Using a building fire alarm system normally is restricted to situations where smoke and/or fire has been observed. In situations where an odor (i.e., chemical, electrical, natural gas, etc.) is detected, employees are to observe the following procedures.
  - 1. Employees on the SE Campus are to notify the Campus Police at 745-2727. Campus police will notify Director of Residence Life 745-2948 or the R.A.'s on duty.
  - 2. Responding personnel will determine the necessary response and the immediate disposition of building occupants. Should evacuation be necessary, instructions will be given and supplemented by verbal directions from on-the-scene emergency response personnel.
  - 3. When fire and/or smoke are not evident, the emergency response personnel (University Police and Safety, and Physical Plant) will activate the fire alarm system when they determine that a fire is imminent and immediate evacuation is required and when they determine that the alarm can be activated without danger of causing an explosion. The Durant Fire Department will be notified.

    The decision to activate a building fire alarm system when there is a detected odor but no visual sighting of fire and/or smoke will be made only at the discretion of emergency personnel.
  - 4. During normal work hours (8:00 am until 5:00 pm), University employees will notify the building manager, Police and Safety, and/or maintenance personnel of a detected odor (i.e., chemical, electrical, natural gas, etc.). The building manager, Police and Safety, and/or maintenance personnel are responsible for conducting a search of the building and for making the determination whether or not to notify the designated fire department and to activate the fire alarm system. If any questions arise as to the seriousness of the situation, the building manager, Police and/or Safety officer,

Analysis of Potential Emergencies

- and/or maintenance personnel are not to hesitate in ordering an immediate evacuation of the building. If there should be any concerns about an explosive mixture from chemical or natural gas concentrations in the air, the fire alarm is not to be activated.
- Outside normal work hours, employees are responsible for notifying the SE Campus police and immediately evacuating the building.
  - 1. Upon hearing a building fire alarm, all occupants must evacuate the building immediately. Faculty members and instructors are required to cease instruction and assist students in exiting the building. The only exception for remaining in the building applies to "designated personnel" who are required to operate or shut down critical systems. Should smoke and/or fire be in the area of a critical system, "designated personnel" also shall immediately evacuate the building and report to their respective supervisors.
    - a. The individual(s) activating the fire alarm is responsible, after evacuating the building, for meeting responding fire department personnel and/or police officers and identifying the location of the smoke and/or fire.
    - b. University personnel are to notify the maintenance department or the Police and EHS of any known areas within a building where the fire alarm appears not to be working or cannot be heard over ambient noise. Any system that is not operating properly is to be repaired immediately.
    - National and local fire codes require that all manually operated pull stations be unobstructed, conspicuous, and readily accessible.
    - d. It is the responsibility of a Police and Safety personnel to ensure that the fire alarm and public address systems are operational at all times. Any questions regarding maintenance or testing of those systems can be directed

Analysis of Potential Emergencies to the University Department of Police and Safety.

### **Training**

The information contained meets the International Fire Code, Life Safety Code and OSHA requirements for training all employees not designated to remain in a building and fight incipient stage fires. The Department of Police and Safety will be the lead department in identifying designated personnel and in completing initial and refresher training in using portable fire extinguishers.

The responsibility of all building occupants is to safely and quickly evacuate the building and alert others of the emergency while exiting. Emergency Operations Managers should use the FIRE process, as stated below, to expedite the response and mitigation of the emergency.

**Find** - If you see or smell smoke, investigate. You should try to determine the extent of the fire (wastebasket, or entire wing or building, etc.), the type of fire (paper, grease, electrical, etc), and the location of the fire.

**Initiate** - Alert the people in the vicinity of the danger as quickly as possible. Pull the fire alarm station and ask other people to assist in the evacuation of the building.

**Report** - Call the University Police at ext. 2727. Be prepared to give the following information:

- Building name
- Floor
- Room Number
- Type of Emergency

The University Police will contact the Durant Fire Department and initiate the emergency notification network as required.

- NetNotify computer
- SE Alert cell phones
- Sirens voice messages
- Lynx network-based notification

Evacuate-If the fire cannot be extinguished safely by the appropriate personnel EVACUATE! Use stairways and proper escape routes to exit the

Analysis of Potential Emergencies building. Never use elevators in a fire emergency. As you exit the building, close as many doors as possible so that the fire can be confined.

### **Evacuation Procedures**

When faced with a fire emergency, Southeastern Oklahoma State University's first concern is life safety. All employees and students are instructed to evacuate the building or area involved in the fire emergency. Each department and area has specific routes of egress and rally points once clear of danger. These specific routes and procedures are outlined in each individual departmental plan. When following these routes and procedures during an evacuation it is important to remember these guidelines:

- Know two ways out
- Use enclosed stairwells, if available
- Continue evacuating even if the alarm stops before you are out of the building.
- Completely leave the building; do not gather in the lobbies or entrances
- Avoid passing through smoke if there is an alternate route available

It is crucial that all employees and students proceed to the designated rally points so that Emergency Operations Managers can account for those in their building or area.

\*\*Refer to the Southeastern Oklahoma State University Fire Plan.

### Students with Disabilities

In order to comply with the Americans with Disabilities Act, the University has developed a set of guidelines for emergency building evacuation for students with disabilities. These students, in some instances, may need assistance in evacuating a building, or to seek shelter in the event of a fire, tornado, or other emergency. All students with disabilities are given a copy of the guidelines at the time of their enrollment. The Coordinator for Student Disability Services will provide the Director of University Police and Safety with a list of students requiring special assistance in the event of an evacuation. See Attachment B for a copy of the guidelines.

### **False Alarms**

Southeastern Oklahoma State University recognizes that not all fire alarms will be actual emergencies. Many alarms, especially in residence halls, are the result of a prank. In any case, all fire alarms should be treated as if they are the real thing. Many college students lose their lives because they failed

Analysis of Potential Emergencies to evacuate during an alarm. False alarms are a crime. They diminish the value of campus safety and put students' lives at risk. All false alarms on Southeastern's campus must be reported to the University Police for investigation. Southeastern Oklahoma State University will not tolerate malicious false alarms. Student offenders will be dealt with according to the University's <a href="Student Code of Conduct">Student Code of Conduct</a> and Resident Student Handbook and prosecuted to the fullest extent of the law.

### **Tornado Preparedness**

Tornadoes are violent, local storms with swirling winds that can reach 200-400 miles per hour. They can take many different shapes and sizes and travel at speeds up to 75 miles per hour for as long as 50 miles or more. Southeastern Oklahoma is a high impact area for these storms. According to the American Meteorological Society there have been over 28 tornadoes reported in Bryan County between 1950 and 1995. All employees and students should learn the procedures for tornado safety and the shelter locations for their department or area. All Emergency Operations Managers

are responsible for educating the faculty and staff in their department on preparedness tactics.

### **Warnings**

In the event of potentially severe weather capable of producing tornadoes, University Police will monitor local NOAA Weather Radio Bulletins and maintain contact with Bryan County Emergency Management personnel. The National Weather Service issues severe



weather warnings for tornadoes using the following terms:

- Tornado Watch- the conditions in the areas specified are capable of producing tornadoes.
- Tornado Warning- a tornado is actually on the ground or funnel rotation has been indicated by radar.

Once shelter is determined necessary, warning will be disseminated by use of the SE Alert System to all SE faculty, Staff, and Students. There are two tornado sirens located on campus that will be activated by Bryan County Emergency Management personnel. This warning will be the signal for all SE employees, students and guests to go to the nearest shelter and remain there until the all clear is given.

Analysis of Potential Emergencies The "All Clear" for SE will be disseminated by use of the SE Alert System to all SE faculty, Staff, and Students by the university designated Emergency Manager.

After normal working hours the University dispatch and officer on duty will contact dorms and any known activities.

### **Response Procedures**

SE employees, students and guests will follow all directives given by emergency operations personnel and proceed with safety to the nearest shelter area. Everyone on campus has



a responsibility during a tornado emergency. A list of these responsibilities is outlined below:

- Faculty will inform their class of the shelter location and lead them there. Once safely in the shelter the faculty member will take roll and note any unaccounted students.
- Staff and employees will be led by supervisors to shelter locations.
- Once safely in the shelter, the supervisor or a designated employee will take headcount and note any unaccounted for personnel.
- Visitors, students with no scheduled class, and employees not in assigned shelters will check into the nearest shelter location and report to any Emergency Operations Manager. EOMs will make note of the visitor, student or employee so that proper accountability can be maintained.

After the emergency is over, University Police or other emergency personnel will give an all-clear signal. Based on the damage sustained, university operations will resume or be suspended as determined by the University President, the Vice Presidents and the Chief of Police or Chief of EHS (or his designee).

### **Inclement Weather & Severe Winter Storms**

### **INCLEMENT WEATHER CLOSING PROGRAM**

The University will remain open during severe weather unless conditions are such that the majority of students, faculty, and staff are unable to traverse city streets and other thoroughfares leading to the campus.

Analysis of Potential Emergencies

### Order of Responsibilities:

The President, or his designee, based upon recommendations from the Vice President for Business Affairs and the Chief of Police or Chief of EHS will:

- a. make the decision whether the University will remain open or closed, determine adjusted class hours and/or work schedules, or if the employees have the option of excused absences as appropriate;
- a. inform the University Communications Director of the decision to remain open for classes or close due to severe weather conditions:
- b. inform all University Vice Presidents of the closing

The University Communications Director will immediately notify the news media, University switchboard, and the campus radio station of the university closing due to severe weather.

The Vice Presidents will notify their Deans, Directors/Chairpersons, etc., of the closure.

The Physical Plant Director will request assistance from the city for the removal of snow from University streets, driveways, and parking lot. Egresses from the buildings must be cleared of ice and snow.

Those notified above will be responsible for notifying employees within their respective areas of the University closing and any special conditions relative thereto.

#### **Critical Positions:**

Chief of Police or Chief of EHS
Switchboard
Residence Life and SODEXO Dining Services (all dorms)
Essential Services Staff of the Physical Plant
Other Essential Services determined by each Vice President

### **Closure Announcements**

In the event of the University plans to close and/or suspend classes, area television and radio stations will be notified no later than 9 p.m. the previous evening and no later than 6 a.m. of the day in question.(If Southeastern Oklahoma State University is not on the news media's list of schools and businesses to be close, the University will be open for business as usual.) In the event inclement weather develops during the class day, the University

Analysis of Potential Emergencies will try to announce closing before 5 p.m. The time will, of course, depend on the conditions.

### Lightning

According to the American Meteorological Society lightning kills over 200 hundred people per year in the United States. This is more than tornadoes and floods combined. A bolt of lightning at its strike point measures the size of a dime but reaches temperatures of over 50,000°F and produces thousands of volts of electricity. University Police will monitor thunderstorms on NOAA Weather Radios and take the appropriate action when lightning threatens life safety or University property. Any outdoor activity may be postponed or canceled based on the information from the University Police or other emergency personnel. All campus computer labs will be shut down and taken off-line in the event of severe lightning activity. University Police

or other emergency personnel will notify computer services of approaching lightning activity. Computer Services will then issue the command for shutdown and restart based on the conditions reported. Other departments within the University structure may adapt this policy into their departmental program.



### Earthquake

Durant, Oklahoma is located on the Gulf Coastal Plain, which consists of young sedimentary rock. According to the Oklahoma Geological Survey there were 39 earthquakes recorded in Oklahoma in 1999. The largest earthquake recorded in the state was in 2011 and measured 5.6 on the Richter scale. Each departmental plan will address the specific actions to be followed in the event of an earthquake.

## **Response Procedures**

All employees and students should take immediate cover in the event of an earthquake.

- Position yourself under a desk or in a doorway and cover your head.
- Stay clear of windows, shelves and heavy objects.

Analysis of Potential Emergencies

- If outdoors, move away from buildings, trees, utility poles, power lines and gas meters.
- Do not use elevators during evacuation after an earthquake.
- Once the tremor has passed immediately evacuate the building and proceed to the rally point established in your department evacuation plan.

Building design in this region is different from that in more earthquake prone areas. A small quake could easily produce heavy damage to the older buildings on campus.

### Rescue from Elevator following Earthquake

There should not be movement of the elevator by emergency personnel unless it is done under the direct supervision of experienced elevator personnel. Refer ASME A17.4-1999.

### **Mitigation and Recovery**

All available emergency personnel will begin evacuation of the injured and assist in rescue operations. All emergency personnel will be trained in proper first aid techniques and blood borne pathogen exposure control.

Accountability is a key factor in assuring the safety of those involved in an emergency. Emergency Operations Managers must account for the faculty, staff and students in their area, in order to save time and valuable resources during search and rescue operations. As soon as conditions allow, the Damage Assessment Team will make preliminary inspections of critical University structures to determine if they are safe for occupancy. All buildings will be considered off limits until cleared by emergency personnel.

### **Electrical Failure**

An electrical outage can range from a transformer failure that may affect a small portion of the campus or a complete campus power outage caused by a tornado or severe thunderstorm. If a power failure involves only one building or the entire campus, Oklahoma Gas and Electric (OG&E) will be contacted by the appropriate Physical Plant personnel or University Police. In the event of a large-scale power failure, OG&E will coordinate with the Emergency Management Team to determine the University's priorities. Physical Plant personnel will provide available generators to these priority areas until they can be brought back online.

### **Enclosed Rooms and Buildings**

All buildings and classrooms without windows to provide adequate lighting during a power failure will be equipped with emergency, battery-powered

Analysis of Potential Emergencies lighting. These systems will be inspected regularly to insure readiness for activation during an emergency.

### **Critical University Resources**

Business continuity is the priority in the event of a power failure. Services critical to the University's operational continuity must develop and maintain emergency operations protocols so that the integrity of the University structure is protected during an emergency. Computer Services will coordinate with the Emergency Management Team to establish which critical areas will receive priority during recovery operations.

### **Bomb Threat**

Bomb threats and other acts of violence are serious emergencies that require prompt attention. If you receive a bomb threat over the phone, remain calm and try to act courteous. If possible, get another person to listen on another extension. Take notes on the caller's threat, tone, voice, characteristics and background noise. Complete the bomb threat checklist upon receiving a threatening call.

### **University Police Procedures**

The SE Police Department regards all bomb threats as serious. After learning of a bomb threat, University Police will notify outside law enforcement agencies and the appropriate Emergency Operations Manager in the threatened area. The EOM will initiate evacuation procedures and ensure that all faculty, staff and students are accounted for. University Police will coordinate with other law enforcement personnel and search the area for any suspicious material. The Oklahoma Highway Patrol has access to a bomb disposal unit and will be the authority while conducting disposal operations.

## **Bomb Threat Response (actions)**

- Record, document and preserve threat
- Report threat to University police, administration and notify staff as appropriate
- Assemble Bomb Threat Response Team at Command Center
- Asses the threat and determine response (Search or Evacuate)

#### Search

- Assemble and deploy Search Teams per plan
- Teams search assigned areas; teachers and staff search own areas
- Hang indicator tags and record search results. If suspicious item found, initiate suspicious item protocol

Analysis of Potential Emergencies

### **Evacuate (if necessary)**

- Select Evacuation routes and assembly areas
- Notify other police departments, fire department and ambulance services, request assistance
- Search teams clear routes and assembly areas
- Notify staff/faculty to prepare for evacuation
- Give evacuation order. Faculty and staff check own areas, hang indicator tags on door knob. Faculty, staff and students gather belongings and evacuate
- Units supervise, track and report evacuation progress
- Evacuation Coordinator confirms that the building is empty
- Debrief emergency services and coordinate further actions
- Take attendance and report
- As appropriate, determine Reoccupy or Dismiss action. Reoccupy when suspicious item not found or when it has been cleared by law enforcement. Dismiss in consultation with administration
- Site Decision Maker remains on-scene until situation resolved or until relieved by another administrator

### If A Suspicious Item Is Found

- DO NOT TOUCH THE ITEM: Notify Campus Police for bomb Recognition Officer
- Person or Search Team who found the item report it to the Site Decision Maker
- Notify Police, Fire, EMS, and Oklahoma Highway Patrol Bomb Squad
- Notify other search teams and continue search if necessary
- Secure area where item is located, DO NOT GUARD IT, (stay away from item). If possible and can be done on the way out of area, open doors and windows near item
- Hang indicator tag
- Notify faculty/staff of the situation and direct them to prepare for evacuation
- Select evacuation routes and assembly areas that are away from the suspicious item
- Redeploy search Teams to clear evacuation routes and assembly areas.
- Meet arriving emergency responders and brief them, letting them speak with person who found item and informing them where the item is located
- When evacuation routes and assembly areas are cleared, conduct evacuation as per evacuation protocol
- Incident Commander will assume command of the scene, manage evacuees, media, parents, and assign individuals to others as appropriate
- Continue with Reoccupy or Dismiss action, as appropriate.

Analysis of Potential Emergencies

Analysis of Potential Emergencies

# **Receiving a Threat**

This form is to be immediately completed upon receiving a bomb threat.

Date:
Person Receiving Call: Phone Ext:
When receiving a threatening call, remain calm and take notes. Try to find out as much information as possible about the caller and the threat. Ask the following questions:
When is the bomb going to explode?
EXACT WORDING OF THE THREAT:
Caller's Identity:  Male Female Approximate Age: Race:
Voice Characteristics:  Calm Angry Excited Slow Rapid Soft Loud Crying Normal Distinct Cracking Voice Slurred Nasal Stutter Deep Laughter Whisper Accent:
Familiar:
Language of Threat: ☐ Excellent Grammar ☐ Fair Grammar ☐ Poor Grammar ☐ Foul Grammar ☐ Message Read by Caller
Background Sounds: ☐ Street Noises ☐ Animal Noises ☐ Motor Noises ☐ Other Voices ☐ Music in Background
□ Local Call □ Long Distance □ Clear Line □ Static Line Other:
Report call immediately to University Police Department at 745-2727/ on

Report call immediately to University Police Department at 745-2727/ on campus Ext. 2727

Analysis of Potential Emergencies

### **Acts of Aggression**

Southeastern Oklahoma State University has many potential terrorist targets. An attack on any one of these vulnerable areas could cause major damage to University property and widespread casualty situations. Emergency personnel must be prepared for the possibility of an act of violence against SE's campus population or property. All SE employees and students are encouraged to report any suspicious behavior to the University Police for investigation.

### **BIT Team Activation Statement**

### **Armed Assault at University**

The key to effective response is knowing when to respond and how to respond to a situation. If faced with an armed individual on campus or at any University event, it is important to respond appropriately.

### **Program Goals**

- Provide a safer and more secure environment for students and faculty
- To reduce the number of potential injuries and damage resulting from a situation involving a person with a gun
- Insure quick and efficient restoration of operations following an incident involving a person with a gun

### **Types of Armed Assault**

- University Invasion by External Sources
- Internal Violence Initiated by Students or Faculty Member

### **Response to Armed Assault**

### General:

- Armed Assailants Within the University (Invasion)
  - Evacuate. Using any route that does not expose the students to the threat. Evacuate the facility to the closest safe area.
  - Shelter. If evacuation is not possible, shelter in classrooms or other work areas securing or blocking/locking doors and taking cover under or behind desks or other furnishings, keeping out of line of sight of any windows.
- Gunfire Within the University
  - Drop and Cover. Check immediate area for the threat and if the area is clear, evacuate to a secure location.

Analysis of Potential Emergencies

- Gunfire Outside the University
  - If gunfire is heard at a distance, move in to a University building and initiate lockdown.
  - If gunfire is near, drop and cover. Check the area for the location of the threat. If clear, evacuate into a University building as stated above.

WARNING: Do Not Attempt To Subdue Armed Assailants If Such Actions Could Result In Increased Danger Or Injury To Students or Other Personnel. Call Campus Police Immediately: (580) 745-2727 or 911.

### **Terrorism**

The unlawful use of force or violence committed by a group or individual against persons or property to intimidate or coerce a government, the civilian population, or any segment thereof, in furtherance of political or social objectives is terrorism.

#### **Terrorist Goals:**

Mass casualties Loss of critical resources Disruption of vital services Individual and mass panic

### **Terrorist Weapons (B-NICE):**

Biological Nuclear Incendiary Chemical Explosive

### **Biological Weapons:**

> May take days or weeks to be confirmed May spread far beyond initial contamination point Considered high risk

### Incendiary

Used to initiate combustion

Analysis of Potential Emergencies Easy to make

Easy to use

Considered High Risk

### **Chemical Agents**

Components readily available

Onset of symptoms from immediate to 18 hours

Considered moderate risk

Five Types:

Blister agents

**Blood agents** 

Choking agents

Nerve agents

Riot-control agents

### **Explosives (Conventional)**

Terrorist's weapons of choice can be:

Military munitions

Improvised explosive devices

Considered High Risk

### **B-NICE Indicators**

**Environmental Indicators** 

Sick or dead animals

Unscheduled spraying

Vapor clouds or mists

Absence of crops, wildlife or insects

Out of place and unattended packages, boxes or vehicles

Packages that are leaking

Unusual materials or equipment

Small explosions that disperse liquids, mists or gases

Unusual odors or tastes

### **Physical Indicators**

Many casualties without signs of obvious trauma

Victims who are exhibiting similar symptoms

Large numbers seeking medical attention

### **Preparing for Terrorism**

Assemble a disaster supply kit

http://www.fema.gov/pdf/library/fdsk.pdf

Identify a safe room and meeting place outside of home or workplace

Analysis of Potential Emergencies Develop a family communication plan Learn shelter-in-place procedures

For a detail guide, refer to Emergency Response to Terrorism Job Aid located in SE EHS and SE Office of the President.

### **Warning System**

University Police must contact all Emergency Operations Managers in the event of a terrorist act. The location and nature of the attack will determine evacuation procedures. All SE employees and students must obey the directives of the emergency personnel in their building or area. Each departmental EPCMP will address the primary and alternate means of response and evacuation during an act of aggression on Southeastern's campus.

### **University Police Procedures**

The University Police Department will notify all outside law enforcement agencies and then take immediate action to control the danger. Protection of human life is the highest priority during a terrorist situation.

### **Hazardous Materials Incidents**

From industrial, chemical and toxic waste to household detergents and air fresheners, hazardous materials is part of our everyday lives.

Hazardous Materials are substances that because of their chemical nature, pose a potential risk to life, health or property if they are released or used improperly.

Hazards can exist during:

Production

Storage

Transportation

Use

Disposal

Potential Sources of hazardous materials can include:

Chemical plants

Local service stations, which store gas and diesel fuel

Hospitals, which store a range of radioactive and flammable materials Hazardous materials waste sites, of which there are approximately

30,000 in the United States

Transport vehicles, including trucks, planes and ships

Analysis of Potential Emergencies Hazardous materials incidents can range from a chemical spill on a highway to groundwater contamination by naturally occurring methane gas.

Hazardous materials incidents can occur anywhere. Contact your local emergency management office to find out if your community has Local Emergency Planning Committees (LEPCs) and the information they can provide.

### **SPCC Plan**

The Oil Spill Prevention Regulations (40 CFR Part 112) are a part of the federal Clean Water Act. The regulations require that certain facilities prepare and implement a Spill Prevention, Control and Countermeasure (SPCC) Plan. Southeastern Oklahoma State University is required to have a plan since the main campus stores more than 1,000 gallons of fuel above ground and because it could reasonably be expected under a worst-case scenario that fuel/oil could discharge to a navigable water of the United States via the campus' storm drainage system. The guidelines specified in this Plan identify standards and procedures, responsibilities, control measures, resources and work practices that are necessary to minimize the possibility of a discharge and to ensure adequate response in the event of a release of oil into the navigable waters of the United States or adjoining shorelines. Copies of this Plan are at the following locations:

- Available SE Aviation Department
- The Offices of Safety
- Physical Plant

Made available to all applicable fire safety and facilities personnel at SE.

Requests for additional copies and questions regarding the SPCC Plan should be addressed to:

Southeastern Oklahoma State University Office of Safety 301 University Blvd., Room 104 Durant, Oklahoma 74701 Telephone: 580-745-2868

### **Faculty/Student Transportation**

Emergency situations and disasters occur every day. They can happen anywhere at any time. If a disaster occurs while transporting faculty/students we recommend that you follow the procedures given in this plan.

Analysis of Potential Emergencies

### **Program Goals**

- Provide a safer and more secure environment for students and faculty.
- To reduce the number of potential injuries and damage resulting from a major disaster situation
- Insure quick and efficient restoration of operations following a disaster.

### **Types of Disasters**

- Thunderstorms
- Floods
- Tornadoes
- Winter Storms
- Earthquakes
- Fires
- Hazardous Materials
- Violence (gunfire)

### **Maintenance & Safety Checks**

Performed by the operator of vehicle and SE motor pool employee. The maintenance and safety check should consist of, but not limited to the following:

- Tires
- Brakes
- Lights & Flashers
- Windows/Wipers & Doors
- Fire Extinguisher (athletic bus)
- First Aid Kit (athletic bus)
- Flares & Reflectors (athletic bus)
- Flashlight (personal)
- Cellular Phone (personal)

### **Specific Response Procedures**

### **Thunderstorms**

- Move the vehicle to the side of the road
- Turn on emergency flashers
- Report status and location to school or dispatcher

### **Tornadoes**

 If tornado is far from the vehicle, move away from the path at a right angle to the movement of the funnel

Analysis of Potential Emergencies • If the funnel is close, stop the vehicle and seek immediate shelter in low areas, away from the vehicle.

#### Floods

Upon encountering a flooded road or area of fast moving water,
 Do Not attempt to cross or move through the water. Backup and seek an alternative route.

#### **Winter Storms**

- Reduce vehicle speed as necessary to accommodate road conditions
- If unable to move; turn on "Emergency Flashers"
- Notify school of problem and location
- Keep students calm and warm

### Fire (in vehicle)

- Move to the side of the road and stop
- Evacuate students from the vehicle using appropriate exit doors
- Assemble students "upward" and a safe distance away from vehicle in the event of secondary explosion.
- Notify school/fire dept. of problem and location

### Fire (along route)

- Close exterior vents and have students close all windows
- Move the vehicle out of the fire/smoke area
- Notify school of situation. Hazardous Materials
- Close outside vents, turn off heat or air conditioning
- Students close all windows
- Move vehicle out of spill/cloud area
- Notify school of situation and actions

### **Violence (gunfire)**

- Instruct students to get on the floor
- Move vehicle out of the line of fire by the most direct route
- Report incident as soon as possible upon reaching safe location and administer aid to any injured personnel

### **Violence (in vehicle)**

- If no shots have been fired, take no action which might cause the assailant to initiate hostilities
- Keep students calm
- Try to talk the assailant into surrendering his weapon
- If no shots are fired, immediately stop the vehicle and open the exit door.

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- Tell the students to drop & cover
- Call for help

### **Violence (SA/DV & Stalking) Victim Centered Care**

- Evaluate situation
- Report incident immediately: Call Office of Violence Prevention, DOS, Police
- Administer Aid to injured victim
- Do NOT tamper with crime scene
- Be mindful of victim's privacy
- Refer to Oklahoma State Statutes Title 21 & 22

### **Earthquake**

- Stop the vehicle and turn on emergency flashers
- Instruct students to hold on to seat backs or other supports
- Wait until the quake passes then notify school of situation and location
- Proceed as directed by supervisor.

# Supplemental Documents

### **Section-6**

Supplemental Documents

### **Attachment A**

### **Contact Names and Numbers**

Emergency Operations Office of the President: 745-2500 Chief of Police or Chief of EHS (or his designee): 745-2727

Physical Plant: 745-2839

University Police Department: 745-2727

Director of University Communications and Special Events: 745-2302

Durant Police Department: 924-3737 (911 for emergencies)
Durant Fire Department: 924-2358 (911 for emergencies)
Bryan County Emergency Management Agency: 924-3661

Oklahoma Highway Patrol: 924-2601 Director of Residence Life: 745-2948 Resident Life After Hours: 380-7460

After University Business Hours Contact University Police: 745-2727

# Departments Requiring Emergency Preparedness and Crisis Management Plans

### **Academic**

**ARTS & SCIENCES** 

Art

Communication & Theatre

English, Humanities & Languages

**Biological Sciences** 

Computer Science & Technology

Music

**Social Sciences** 

Mathematics

Occupational Safety & Health

**Physical Science** 

### **BUSINESS**

Accounting

Aerospace

**Business Information Management** 

Center for Leadership, Entrepreneurship and Graduate Studies

**Economics and Finance** 

Management and Marketing

**EDUCATION & BEHAVIORAL SCIENCES:** 

**Educational Instruction & Leadership** 

Supplemental Documents

Health, Physical Education & Recreation Psychology & Counseling Sociology Teacher Education Services

### Non-Academic

Academic Affairs Academic Computing
Auxiliary Campus Dining Auxiliary Maintenance

Auxiliary Services (Residence Life) Bookstore
Business Office Business Affairs

Campus Police Information Technology

Continuing Education Counseling Equestrian Center Financial Aid

Library Multicultural Student Office

Oklahoma Small Business Development Center Physical Plant

Placement University Communications

/Alumni

Purchasing Registrar Student Affairs Student Life

Trio Programs University Advancement

Office of the President

Supplemental Documents

### **Attachment B**

### **Guidelines for Students with Disabilities**

# BUILDING EVACUATION DUE TO FIRE, TORNADO, OR OTHER EMERGENCIES

For Information Contact:

**Director: Student Support Services** 

(580) 745-2360

This brochure will acquaint you with procedures to follow during an emergency involving fire, tornadoes, or any other emergency requiring evacuation. Please take a few minutes to read and become familiar with these guidelines, for in an emergency there is no time to learn procedures or evacuation routes.

#### **FACULTY AND STAFF RESPONSIBILITIES:**

Faculty and staff are expected to direct the evacuation from their work area if possible. They are responsible for knowing the primary and alternative routes of egress. When the situation involves a student with disabilities, they will assist according to student's directions given in the beginning of each semester.

#### STUDENTS RESPONSIBILITIES:

In an emergency situation, it is critical to your health and safety that YOU are familiar with your needs during evacuation. You are expected to convey these needs to your residence hall director and instructors at the earliest possible date, preferably during the first week of each semester. The following guidelines are important to follow in an emergency:

### PRE-EMERGENCY PREPARATION:

- 1. Be familiar with buildings and their exits.
- 2. Be familiar with the sound of the fire/tornado alarm signals.
- 3. Seek out volunteers who would be able to assist you in an emergency.
- 4. Know the safest method people could use to assist you in an emergency.
- 5. Be prepared to explain how and where a person(s) should support you. Practice instructions beforehand.
- 6. Place a sign on your wheelchair with above instructions if you have communications difficulties.
- 7. Carry a loud whistle, horn or similar device you can operate. You may need to use it to alert people of your location if you become trapped.

# Supplemental Documents

8. While attending class, position yourself near a doorway for easier exit. Do not block doorway.

### **EMERGENCY PROCEDURES - GENERAL GUIDELINES**

- 1. Never use an elevator in a fire, tornado or earthquake emergency.
- 2. Treat every alarm as an actual emergency.
- 3. In a fire emergency, your first choice is evacuation.
- 4. Leave all material in room/class to avoid wasting time.
- 5. Follow signs to exits.
- 6. Be prepared to abandon your electric wheelchair.
- 7. Avoid smoky stairwells.
- 8. If helpers are not able to carry you safely, wait in a safe location for emergency personnel.

### **FIRE EMERGENCIES:**

In the event of a fire or notification of a fire by building or voice alarm, it is important to follow these guidelines:

- 1. If fire is in the room that you are located, exit area immediately, closing door behind you.
- 2. Activate fire alarm closest to you.
- 3. Evacuate the building.
- 4. Report the fire to University Police at 745-2727 / 2727 if on campus, or the Durant Fire Department at 911.
- 5. Stay on the phone until emergency staff hangs up.

### RESIDENCE HALL FIRE EVACUATION

Decide whether you must exit the building immediately OR remain in your room and be assisted in evacuating. Take your room key with you so that you may return if exits are blocked. Refer to University Fire Plan and Building Evacuation Plan for your building.

### SELF ROOM EVACUATION

- 1. If way to exit is clear (not smoked filled) and you are able to self evacuate, do so immediately.
- 2. Go to nearest exit enter if clear and exit the building.
- 3. If nearest exit is smoke filled, go to alternate exit and evacuate immediately.
- 4. If primary and alternate exits are smoke filled, return to your room and wait for assistance from emergency personnel.
- 5. If room becomes smoke filled, seal the door with wet towels and get on the floor to escape the toxic gasses.

# Supplemental Documents

### ASSISTED ROOM EVACUATION

- 1. If you need assistance to evacuate, stay in your room and wait for help to arrive.
- 2. Unlock door, if possible. Close window and door. OPEN (do not break) window if room becomes smoke filled. If smoke starts pouring in window close it.
- 3. When help arrives, evacuate immediately if means of egress are clear.
- 4. If help does not arrive in a reasonable amount of time, attempt to flag down emergency personnel by any available means.
- 5. If area becomes smoke filled, block doors and get on the floor to escape toxic gasses.

### OTHER BUILDING FIRE EVACUATION:

The following procedures are for students with disabilities that are involved in a fire emergency in an academic building.

### **SELF-BUILDING EVACUATION**

- 1. If way to exit is clear and you are able to evacuate, do so immediately.
- 2. If nearest exit is smoke filled (blocked), go to alternate exit and evacuate immediately.
- 3. If primary and alternate means of egress are blocked, distance yourself from smoke and flames and seek refuge in a safe area.
- 4. If area becomes smoke filled, get on the floor to escape toxic gasses.

### ASSISTED BUILDING EVACUATION

- 1. Faculty, staff or emergency personnel will assist you in evacuating the building as soon as possible.
- 2. Remember to give instructions to those assisting you in evacuation.
- 3. If rescue personnel cannot reach you from inside the building, position yourself near a safe window and flag emergency personnel to alert them of your location.
- 4. If area becomes smoke filled, try to get on the floor to escape toxic gasses.

### **TORNADO EMERGENCIES:**

In the event of a tornado or notification of tornado by voice or mechanical alarm, these guidelines are important to follow:

# Supplemental Documents

### RESIDENCE HALL, ACADEMIC AND OTHER BUILDING LOCATIONS:

### **SELF-TORNADO RESPONSE**

- 1. If shelter is not available, go to an interior hallway on the lowest floor.
- 2. Get away from windows and other glass sources.
- 3. Avoid auditoriums/gymnasiums or other structures with wide, free span roofs.
- 4. Get under sturdy table or other structure.
- 5. Protect head and face.
- 6. Avoid South or West exposure.

### **ASSISTED TORNADO RESPONSE**

- 1. If shelter is not available, go to an interior hallway on the lowest floor.
- 2. Wait in the hall for assistance, if no help arrives follow SELF TORNADO RESPONSE.

Due to the unexpected manner in which emergencies arise, always be prepared to seek the safest alternative without assistance.

# Supplemental Documents

# Residence Life Emergency Preparedness and Crisis Management Plan

### **Contacts**

The Director of Residence Life (DRL) will serve as the immediate on-site Emergency Operations Manager for all residence halls. In the event that the DRL cannot be on-site, The Residence Life Supervisor On-Call (AKA Residence Life Senior Staff) could be one of the Residence Hall Directors (RHDs), Assistant Residence Hall Directors (ARHDs), Graduate Assistants (Gas), Senior RAs or Residence Hall Facilities Supervisor (RHFS), and will be referred to as RL Senior Staff,) will serve in this capacity. In the event of an emergency affecting all halls, all RL Senior Staff will report for duty as soon as can be arranged. The DRL will take over Emergency Operations Manager for all residence halls as soon as possible and will assign specific responsibilities to the RHDs, ARHDs, RLFS, and, GAs (if any). The Residence Life Department will maintain an accurate housing roster. The Director of Residence Life will be the general emergency operations manager for all residence halls and oncampus apartments. The Director of Residence Life will be contacted about all emergencies in the residence halls. The Office for Residence Life maintains pertinent information about residents in housing and current rosters. All safety training will be documented and a copy forwarded to the Director of Police and safety (or his designee).

### **Preparedness**

Equipment: Each hall will maintain emergency equipment such as flashlights, radios and hazardous waste equipment in working and available condition, and will ensure that all student staff (RA's and desk clerks have training and access to these items.)

Training: All RL Senior Staff will be trained in emergency procedures, such as fire extinguisher use, building evacuation procedures and have completed required NIMS training as quickly as possible after being hired, as well as receiving CERT training at the first training offered after being hired.

Schedules: The Residence Life Department will maintain on On-call schedule, providing 24 hr/day X 7 day/week X 365 days/year on-call coverage for all Residence Halls. Each Residence Hall Director (RHD) will maintain a daily work schedule for resident assistants, desk clerks, etc. RAs may not be on-call during some holidays and/or dates when school is not in session.

Routine Communications: The Director of Residence Life (DRL) will serve as the communication link or contact for the residence hall with the Director of Police and Safety (or his designee). When the Director of Residence Life is unavailable, the RL Supervisor On-Call will serve as the contact. The Director

# Supplemental Documents

of Residence Life (or designee) will communicate with other Residence Hall and other staff, as appropriate.

### **Emergency Situation**

During an emergency, all RL Senior Staff will follow the procedure as formulated for the residence halls and the instructions of the Director of Police and Safety (or his designee). Normal communication in an emergency situation will be channeled through the DRL (or designee, which will usually be the On-Call staff person). Resident accountability is a key component to Life Safety during an emergency situation. For this reason, all EOM's (and designees) shall take every step to account for each resident during an emergency.

### **Risk Identification**

All RL Senior Staff will be familiar with the safety policies for the residence hall. They will continually evaluate the building for potential safety hazards and situations. The Residence Hall Facilities Supervisor serves as the departmental liaison in identifying and reporting potential safety hazards and situations. These hazards and situations will be reported in written form to the Director of Residence Life and the Director of Police and Safety (or his designee).

### **University Housing (Residence Halls)**

1. Choctaw Hall – High-rise (8 floors)

Co-ed, houses primarily freshmen students high-rise Number of live-in staff: Varies by semester-(typically one RHD or ARHD plus 3-4 RAs)

Emergency Operations Manager – DRL or RL Senior Staff On-Call (or designee)

RHD/ARHD Location – First floor apartment and office Office (non-emergency) Telephone: (580) 745-2799

Number of Elevators: 2

Stairs: 2 – all residents will evacuate using the nearest stairwell.

Building-wide audio announcer in alarm system

2. Chickasaw Hall – High-rise (8 floors)

Co-ed, houses primarily upper-class students

Number of live-in staff: Varies by semester (typically one RHD or ARHD plus 2-3 RAs)

Emergency Operations Manager - DRL or RL Senior Staff On-Call (or designee)

RHD/ARHD Location: First Floor apartment and office

Telephone (non-emergency): (580) 745-2968

Number of Elevators: 2

Stairs: 2 - all residents will evacuate using the nearest stairwell.

Building-wide audio announcer in alarm system

# Supplemental Documents

3. North Hall: Three story

Coed houses primarily freshmen students

Number of live-in staff: Varies by semester- (typically one RHD or

ARHD plus 2-3 RAs)

Emergency Operations Manager: DRL or RL Senior Staff On-Call (or

designee)

RHD/ARHD Location: first floor office, 2<sup>nd</sup> floor apartment

Telephone (non-emergency): (580) 745-2757

Stairs only: 2

Building-wide alarm system and wet standpipe sprinkler system

4. Shearer Hall & Suites: 3 stories

Co-ed residence hall mixed classification

Number of live-in staff: Varies by semester- (typically one RHD/ARHD

plus 6 RA's)

Emergency Operations Manager: DRL or RL Senior Staff On-Call (or

designee)

RHD/ARHD Location: First floor apartment and office

Telephone (non emergency): (580) 745-3041 (also front desk # 580-

745-3040)

Number of elevators: 1 (located in the center of the building)

Stairs: 3 (locations: one in each wing and one in the center)

Building-wide audio announcer in alarm system and wet standpipe

sprinkler system

### **Procedures:**

All RL Supervisory Staff and Resident Assistants should be knowledgeable in established

procedures for the following emergencies:

- 1. Fire
- 2. Tornado, severe weather, etc.
- 3. Electrical Failures
- 4. Inclement Weather
- 5. Earthquakes
- 6. Bomb Threats
- 7. Acts of Aggression
- 8. Health
- 9. Emergency/Crisis Response not specified above

All Safety Training will be documented and a copy will be forwarded to the Director of Residence Life and the Director of Police and Safety (or his designee). One of the primary goals of prevention is to make sure that all

# Supplemental Documents

residents have knowledge of the procedures for evacuations, etc., for given emergencies. To achieve this goal, various efforts are made to provide the information to residents. These may include, postings in the halls and/or on each suite/BR door, posting on the residence life web page, fire drills, verbal communication by staff during floor/community meetings, etc. In addition, a floor plan with evacuation routes will be posted on each floor and on the back of each residence hall room door. Ultimately, each resident is responsible for reading and being aware of the policies and procedures included in the Resident Student Handbook.

### **FIRE**

**For Resident Students:** When living in a Residence Hall, it is important to become familiar with your surroundings. The Southeastern Oklahoma State University Safety Office would like you to review the following safety tips to assist you in preparing for your stay at Southeastern Oklahoma State University.

### **PLAN AHEAD:**

- Your room has been equipped with internally wired smoke detectors and in Shearer Hall & Suites and North Hall with fire sprinklers; please do not tamper with them.
- Read the fire evacuation plan carefully. (These are the plans posted on the back of your door in Choctaw, Chickasaw and Shearer Hall and in the living room of the suites.) If one is not posted in your room/suite, request one from Residence Life.
- Be aware of at least two exit routes from your room, in the event of an emergency.
- Count the number of doors between your room and the exits. This will assist you in the event of an emergency evacuation.
- Locate the fire alarms pulls on your floor.
- Never smoke in the Residence Hall.
- Burning candles (or any open flame) is not permitted in residence hall rooms.

### IN THE EVENT OF A FIRE/FIRE ALARM

- If the fire alarm sounds, always treat it as if there is a fire. ALWAYS EVACUATE THE BUILDING.
- Remain calm.
- Follow life safety tips listed below.
- Exit the building using the nearest available exit. DO NOT USE THE ELEVATOR.
- Follow directions of Residence Life staff and/or other university officials.
- Proceed to the designated evacuation locations. To the extent possible, avoid using the roads, as emergency vehicles will be using the roads.
- In the event of a prolonged episode, you may be given instructions to gather in a different location. Follow the directions of Residence Life staff and/or other university officials.

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#### RESIDENT EVACUATION LOCATIONS

Residents will proceed to the assembly areas outside of the building as designated on your posted evacuation maps.

- Chickasaw Hall walk towards the student union and gather in the vicinity of the front of the student union.
- Choctaw Hall walk across the street, paying attention to vehicular traffic. Gather on the grassy area across from Choctaw Hall.
- North Hall Proceed north on the sidewalk, and gather near rear elevator entryway for the student union.
- Shearer Hall & Suites Proceed north on the sidewalk (stay out of the street). Cross the road when you get to the driveway across from the student union. Gather near the rear elevator entryway for the student union.

### LIFE SAFETY STEPS (in the event of a fire):

- If the fire is in your room, get out quickly. Close the door, sound the alarm and notify the Campus Police & Safety Office at X2727 (580-745-2727)
- Remember to lock your door and to take your room key with you in case fire blocks your escape and you need to re-enter your room (and in order to maintain security for your personal items.)
- If the fire is not in your room, vacate your room, if it is safe to do so. Before vacating your room, remember to ensure that it is safe to exit your door. (Touch the door with the back of your hand to test the temperature. If the door is cool, get low to the floor, brace your shoulder against the door and open it slowly. Be ready to close it quickly if there are flames on the other side.)
- If your room door is hot, do not open it. Instead, seal the door with wet towels or sheets. Turn off the fans and air conditioners. Call the Campus Police to give your location and signal from your window (using a towel or sheet).
- If you encounter smoke, crawl low to the nearest exit. The freshest air is near the floor.
- Always use a stairwell, and not the elevator. The elevator could stop at the floor of the fire.
- Gather at the designated location for your building.

**For Residence Life Staff:** Every alarm will be treated as if a fire exists. Residence Life staff will proceed with emergency evacuation responsibilities until notified otherwise by senior staff. Also, remember that Residence Life staff is never expected to place themselves in harm's way. Always leave an escape route. **Always err on the side of safety.** Also, be aware that in the event of a real fire, the ladder truck will be stationed to the rear of the towers, near the dumpster, or in the fire lane, near the side door of Chickasaw.

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- a. Evacuate the building and report to the fire alarm panel, alerting any residents you encounter along the way. Before opening any door, see if it is hot by placing the palm of your hand against it. Seek and assist persons in your area who are limited in their mobility or who may need additional assistance in evacuation. (Keep Life Safety Tips for Fire emergencies in mind.)
- b. Walk, do not run. Remain calm.
- c. Do not stop to debate with anyone but try to note the name and/or room number of any individuals who refuse to evacuate.
- d. **DO NOT** use the elevator. It may become inoperative and a trap.
- e. At your earliest convenience contact campus police (580-745-2727) to report that the fire alarm is sounding. Make sure you provide correct information and answer all questions before hanging up. Following this, contact the RL senior staff member on-call (580-380-7460) to report that the fire alarm is sounding.
- f. Should the area near the fire alarm panel be affected by a fire, the staff should report to:
- g. Choctaw Hall: report to Chickasaw Hall entryway near the courtesy phone.
- h. Chickasaw Hall: report to Choctaw Hall entryway near the courtesy phone.
- i. SHS: report to North Hall near the courtesy phone.
- j. NH: report to SHS near the courtesy phone/front office.
- k. The first trained Residence Life staff member (trained & authorized staff only) to respond to an alarm is the initial lead and is responsible for retrieving the hall's fire alarm clipboard with roster, ADA evacuation list, fire alarm procedures and fire alarm report form. The responsibilities of the initial lead are as follows:
- I. Contact SEPD at 580-745-2727, if you have not already done so (or verified that another staff member has done so.)
- m. Contact the Sr. RL Staff member on-call, if you have not already done so (or verified that another staff member has done so.) Once the Sr. RL Staff Member on-call (or the RHD/ARHD of the building) responds, management of the situation will be turned over to that individual.
- n. Assign the emergency tasks to include
- o. ensuring that any student on ADA evacuation list has vacated their room (in the event that Residence Life staff are unable to do this, alert emergency personnel of the person and room location.)
- p. door control, and crowd control, including directing students to designated gathering location
- q. If time and staff permit, take roll/attendance of students who evacuated. In the event of an actual emergency/fire, this task will be started ASAP after the building has been evacuated and emergency personnel have taken control of the scene.
- r. Assisting emergency personnel as requested (by RL Sr. Staff and/or SEPD).
- s. Act as primary coordinator/communicator between the emergency personnel (SEPD, fire department, etc.)
- t. Report location that alarm originated.
- u. Report to emergency personnel any disabled persons in your building and their evacuation location.
- v. Act as liaison between RL staff and emergency personnel.
- w. Complete the Fire Alarm Report Form.

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- x. Document any students who failed to evacuate and/or exhibited inappropriate behavior.
- y. Document any issues related to the facility (fire alarms that failed to sound, magnetic doors that failed to close, etc.)
- z. Document any procedural problems encountered.
- aa. Document any additional relevant information.
- bb. Additional specific duties as identified by RL Sr. Staff Member on-call.
- cc. Additional RAs to respond to an alarm assists the leader.
- dd. Remember ONLY Residence Life staff who have completed training may remain inside the building to assist.
- ee. Any other staff (including RCLs and DCs who have not been trained) may assist in outside tasks (crowd and door control, taking attendance, etc.)
- ff. **RAs should remain at assigned stations** until released by RL Sr. Staff Member On-Call (or the RHD of the building, if they have assumed leadership of the event.)
- gg. Random, targeted or entire building room checks may be conducted as deemed warranted by DRL and/or when conducted by responding fire department personnel in response to obvious safety concerns.
- hh. When directed by the RL Sr. Staff Member On-Call, RAs will supervise the orderly return of residents into the building. (Residents should not be instructed to return to the building when the alarm stops, but should wait for specific directions from the RL Sr. Staff Member. The RL Sr. Staff member will await an all-clear designation from SEPD.)
- ii. At the end of the event, all staff will report back to the hall office (or location of fire alarm panel for buildings that do not have an office). A brief review of the alarm report will be made to ensure that all information is recorded. RL Sr. Staff on-call (or RHD of the building, if present) may have additional tasks that will need to be completed.

### TORNADOES, HIGH WINDS, ETC.

**For Resident students**: In the event of severe weather, tornadoes, or general emergency situations, you will be notified by:

- Residence Life staff will post in advance, when possible
- Information from local TV/radio stations
- In the event a tornado warning is issued, tornado/civil defense sirens should sound. If you hear the sirens, do not seek additional confirmation, evacuate immediately to the safest location. Do not re-enter the building until the all clear is given by Campus Police or Residence Life staff.

Shelter locations are posted in various locations. Please be aware of the closest location. If you are unable to get to a shelter, evacuate to the lowest floor and the most interior location.

### **Definitions:**

Tornado Watch - The conditions in the area specified are capable of producing Tornadoes.

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Tornado Warning - A tornado is actually on the ground or funnel rotation has been indicated by radar.

**Residence Life staff**: In general, Residence Life Supervisory staff is expected to stay alert to the risk of severe weather. Official notice of impending severe weather will be received from Campus PD (and occasionally, from the DRL). However, should you become aware of the risk of impending severe weather, please notify campus PD and the DRL. When advance notice of impending severe weather is provided:

- the DRL (or designee) will create a list of senior staff and RAs on campus, and will make assignments for various tasks that may include advance posting of predicted severed weather, announcements in halls with speaker systems, and assignments to specific shelters, should a siren indicated the need to take shelter.
- 2. Residence Life staff are expected to take CERT bags, emergency supply bags, radios (if issued)/telephones, and other relevant supplies to the shelters with them when evacuation is necessary.
- 3. The RL Supervisor on-call should have access to a complete roster, in the event we need to begin the process of accounting for resident students becomes necessary.
- 4. RL Supervisor on-call (or the designated staff in shelters) will assume leadership unless/until a more senior or more trained staff person or emergency personnel arrives.
- 5. RL staff will maintain contact (to the best of our ability and resources) with EOC, usually the DRL and/or SEPD.
- 6. Remain calms.
- 7. As always, Residence Life staff is not expected to put themselves in harm's way, and should always act to maintain their own personal safety in emergency situations.
- 8. RL staff should always encourage residents (and others) to take appropriate shelter and to comply with regulations. However, you are not expected to risk personal safety in order to gain compliance. Take note of any non-compliance and continue with normal procedures.

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### **ELECTRICAL FAILURE**

**For Resident students**: Remain calm. Contact campus police and/or the RA or RL Supervisor on-call to ensure that they are aware of the problem. DO NOT LIGHT CANDLES! Use flashlights or battery operated lights, as needed. Follow directions of RL staff and/or other university officials.

### For Residence Life Staff:

- a. Contact Campus Police and RL Supervisor on-call (supervisor on call will contact DRL) as soon as possible. Campus Police and/or the Director of Residence Life will contact maintenance.
- b. Remain calm and try to stay in communication with residents, if possible. For extended power outages, additional actions may be required, including fire watch, temporary lighting for common areas for those who want to stay in a lighted area, temporary relocation to another space on campus with power, etc.
- c. NOTE: In hall with elevators (Chickasaw, Choctaw & Shearer Hall & Suites), check elevators for trapped individuals. Use normal procedures to get individual out of elevator. If such a position, that individual cannot be removed, notify campus police and give them information that it is an emergency. Remain or have someone remain in voice contact with the individual(s). Do not leave the individual alone and remain calm.
- d. Emergency lighting in all stairwells, and other points should operate for 3 hours. Residence Hall Personnel use flashlights, etc., to escort residents down the stairs, when necessary. DO NOT LIGHT CANDLES.
- e. After all residents are secured, residence hall personnel will turn off motor-operated equipment such as HVAC units, refrigerators, etc., if possible, to minimize damage to equipment.

### **INCLEMENT WEATHER**

**For Resident students:** Remain calm. Follow directions of Residence Life staff and other university officials. Use the University Special Information Number (580-745-7272) to remain abreast of information related to class closings, etc. During snow or ice events, use caution on all exterior walkways. Exercise caution when driving, or walking on streets. Remember that snow balls can hurt others and can cause accidents. Please refrain from such activities near cars, windows, and other people who may not want to be involved.

### For Residence Life Staff:

- a. In winter, contact physical plant about entrances and exits to residence halls.
- b. Additionally, Residence life will maintain a small supply of "ice melt" to use at entryways in the event that physical plant is unable to respond in a timely manner. When possible, residence life staff will post signs reminding student to proceed with caution at exits.
- c. RL staff will check the University Special Information number (580) 745-7272, to remain abreast of University decisions concerning class cancellations, and/or other critical information.
- d. Be alert for brown-outs (low-voltage). Turn off motor-operated equipment such as HVAC units, refrigerators, etc., if possible, to minimize damage to equipment.

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### **EARTHQUAKES**

#### For resident students:

- In the event of an earthquake, all staff and residents should take immediate cover. Get under a desk or in a doorway and cover your head.
- Stay clear of windows, shelves, and heavy objects.
- Do not use elevators.
- Once tremor has passed, follow the directions of Residence Life and other university officials
- If evacuation is required, evacuate and proceed to designated rally points (same as gathering points for fire alarms).
- Wait for an all-clear before re-entering.

#### For Residence Life staff:

- Follow steps listed above for resident students.
- Contact RL Supervisor-on-call for further directions.

### **BOMB THREATS**

#### For Resident Students:

Contact campus police (580-745-2727) as soon as possible after receiving any threat. Follow directions provided by campus police.

### For Residence Life staff:

- Follow the Bomb Threat Checklist provided by Campus Police if the threat is received by telephone. Contact Campus Police immediately after call is received. Then notify the RL Supervisor on-call (who will notify the DRL).
- Follow police instructions.
- · Remain calm and alert.
- If threat is received by mail, note, e-mail, etc., handle the paper items as little as possible. Leave e-mail on screen. Contact Campus Police immediately. Follow police instructions.

### **ACTS OF AGGRESSION**

**For Resident Students:** Resident students are considered members of the residential community and s such, hold a responsibility for the facilities and for each other. If you become aware of an act of aggressions, and impending act of aggression or aggressive threats, you have a responsibility to report

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this as soon as possible. Please contact Campus Police (580-745-2727)as soon as possible. Please also contact the RA or RL Supervisor on Call (during business hours: 580-745-2948. Outside of regular business hours: 580-380-7240)

**For Residence Life staff:** Remain calm. Do not put yourself in harms way. Contact Campus Police as soon as possible. Follow instructions of police. Be alert for out-of-the ordinary behavior of an individual. Report suspicious behavior to Campus Police. As soon as possible, contact the RL Senior Staff On-Call and advise them of the situation.

#### **TERRORISM**

Treat possible terrorist incidents as a stop sign!

- Do not touch
- Move Away
- Report it (Campus Police 745-2727 or ext. 2727)
- Advise Residence Life Supervisor On-Call as soon as possible (who will notify DRL ASAP).

#### HEALTH (DEATH, SUICIDE, SUICIDE ATTEMPT, SERIOUS INJURY)

**For Resident Students:** Contact campus police as soon as possible. Stay on the phone to give all required information. Contact RA on call and/or RL Supervisor on call as soon as you are able.

#### For Residence Life staff

- 1. Contact Campus Police. Stay on phone until dispatcher has needed information (and THEY hang up.).
- 2. Remain calm.
- 3. If trained, follow first aid procedures until medical personnel and/or Police arrive.
- 4. Follow proper CERT, First Aid, and Blood Born pathogen procedures, as appropriate.
- Contact the RL Senior Staff On-Call, who will contact the Director of Residence Life. (The Director of Residence Life will contact senior administration, as needed.) The DRL and/or PD may make a decision to contact other campus or off-campus resources, including Director of Campus Health Center, Director of Campus Counseling Center, local EMS, etc.
- 6. The Director of Residence Life is to be contacted about all emergencies in the residence halls.
- 7. The Residence Life Office has pertinent information about residents in residence halls and current rosters.
- 8. If students are unable to return to room(s), alternative arrangements will need to be made, at least for the short term. After damage reports and assessments, the need for longer-term alternative housing will be determined.

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## EMERGENCY EVACUATION PROCEDURES FOR TORNADO, HIGH WINDS

#### **Definitions:**

Tornado Watch - The conditions in the area specified are capable of producing Tornadoes.

Tornado Warning - A tornado is actually on the ground or funnel rotation has been indicated by radar.

#### **Notification:**

- Siren will sound.
- Campus Police will notify you.
- Information from local TV/Radio stations confirmed by Campus Police.
- Residence Life Staff

When possible, Residence Life staff will post notices at the main entrances to each residence hall advising students that severe weather is predicted.

In the event that a tornado warning has been issued or safety personnel determine that evacuation is indicated:

- When RL staff become aware of the risk of severe weather (usually via notification from campus police and safety or alternate methods), then severe weather signs will be posted at each of the exit doors in all of the residence halls.
- 2. When possible, an announcement will be made notifying residents that a warning has been issued and providing directions to students (C/C & SHS only).
- 3. All Residence Life personnel in building are to report for duty and assist in evacuation.
- 4. RA's should carry flashlights, floor rosters, and when possible a portable radio with them.
- 5. The RL Pro Staff On-Call will proceed to the designated university storm shelter in Morrison Hall basement (bringing a copy of the complete residence hall roster) and will assume administrative leadership within the shelter unless and until a more senior level administrator arrives. In this capacity, the RL Pro-Staff On-Call will establish contact with campus police and with the Director of Residence Life as soon as possible.
- 6. In the course of responding to the advice to evacuate, RA's will attempt to verbally communicate with residents (and visitors) to advise them of the situation. However, RA's should not waste time

# Supplemental Documents

- trying to convince noncompliant individuals to evacuate. Report any problems (including non-compliance) on an incident report form.
- 7. Residents are to proceed to Morrison Hall (basement storm shelter) immediately. If time does not permit evacuation to Morrison Hall, Residents are to take shelter against interior walls on the lowest floor possible and away from windows. Do not use elevators. [Note that C/C basement are now listed as possible back-up evacuation locations, and may provide an alternate shelter location.]
- 8. All residence life staff should report to the senior staff member oncall at the storm shelter. If this individual is not a residence life staff member advise them that you are an RA and ask for directions. If the RA is the senior staff member, then establish communication with the campus police department and with the RL Pro-Staff On-Call as soon as possible.
- ALWAYS REMAIN CALM, use common sense and reasonable judgment. Always err on the side of safety and DO NOT PUT YOURSELF IN HARM'S WAY

All Hazards Notification Matrix

#### **Section-7**

All Hazards Notification Matrix

#### **Emergency Siren/PA System**

There are two siren poles located around campus. The unique design of the sirens gives the speakers the capability of broadcasting sound or voice information in a simultaneous 360 degree pattern. A siren alert means there is an emergency on campus, a potentially dangerous condition, or impending threat; listen for on formation and/or instructions.

\*\* The sirens will be tested monthly on the first Thursday at 2pm providing weather permits and there is not another emergency situation.

#### **Text Messaging**

The text messaging software allows administrators to send SMS emergency text messages and voice recordings to students, faculty, and staff. This supports campus safety efforts and other functions that require rapid communication to students.

#### **Network Alert System**

The Network Alert System will send pop up alert messages to all SE computer users with an alert message. The pop up message is forcibly visible on the user's computer screen for a minimum time duration specified by the administrator.

#### **Lynx System**

The Lynx System is a Facility-wide, Network based, Duress and Emergency Notification System. Emergency alarms can instantly alert PCs with "Popups", voice messages to police radios, and LED displays, desktop panic buttons, USB panic button, and wireless panic buttons located in each parking lot.

#### **Net Notify**

An Internal computer generated emergency notification system.

#### **Call Boxes**

An external emergency notification system, located at various points on University grounds and parking lots.

#### **Information Hotline**

For inclement weather and university announcements call the information hotline at 745-7272.

#### **Social Media**

Marketing

Designated
Storm Shelters

#### **Section-8**

Designated Storm Shelters

#### **Tornado Watch**

The conditions in the area specified are capable of producing a tornado.

#### **Tornado Warning**

A tornado is actually on the ground or funnel rotation has been indicated by radar.

#### **Tornado Notification**

Civil Defense siren will sound, and/or Campus Police will notify you. Information from local TV/Radio Stations confirmed by Campus Police. When a Tornado Warning is Given Everyone will follow all directives given by emergency operations personnel and proceed with safety to the nearest shelter area. Everyone on campus has a responsibility during a tornado emergency. A list of these responsibilities is outlined below.

Faculty will inform their class of the shelter location and lead them there. Once safely in the shelter, the faculty member will take roll and note any unaccounted for students.

Staff and employees will be led by supervisors to shelter locations. Once safely in the shelter, the supervisor or a designated employee will take a headcount and note any unaccounted for personnel.

Visitors, students with no scheduled class and employees not in assigned shelters will check into the nearest shelter location and report to any Emergency Operations Manager. EOMs will make note of the visitor, student or employee.

#### **Tornado Shelters**

- Morrison Main Basement
- Morrison Custodial Breakroom Basement (North Side of Building)
- Fine Arts Basement
- Fine Arts Little Theater ADA Saferoom
- Biology Basement(Northeast Side of Building)
- Bloomer Arena Dressing Rooms and North Hallways
- Paul Laird Field West Bleachers Residence Life Students Designated Shelter.
- Aviation (2) 20 person in-ground shelters.
- Hallie McKinney Basement at loading dock

Designated Storm Shelters Before an emergency strikes, take time to identify your safest place at home, at work and at school. Many people have survived strong tornadoes in a closet or small interior room without windows. Usually the safest place will be on the lowest floor in center of building. No place is guaranteed to be 100% safe.

Emergency Management Sirens are tested the FIRST Wednesday of the month, weather permitting.

#### Storm Shelters/Safe Areas : If Necessary

If you cannot get to Morrison Basement, the listed areas may help you.

#### **Administration Building**

If time permits, go to Morrison Building basement; if not seek shelter in the innermost part of building on first floor away from doors and windows.

#### **Airport**

The Aviation Science Institute at Eaker Field is equiped with two in ground storm shelters located at the edge of the main entrance parking area. In the event that you cannot exit to these shelters safely, make your way to an innermost interior room such as the break room or restrooms.

#### **Big Five Daycare**

Evacuate to Morrison Building basement. If unable to evacuate, find an interior closet or hallway with no windows.

#### **Biological Sciences Building**

Basement (Northeast Side of Building)

Lowest floor in any interior room away from outer doors and windows.

#### **Bloomer Sullivan Arena**

Go to the tunnel hallways or interior dressing rooms/restrooms.

#### **Choctaw/Chickasaw Dormitories**

Evacuate to Paul Laird Field – West Bleachers

If unable to evacuate, gather on interior first floor away from outside walls and windows.

Basement area located at East side of Towers is an alternate location also.

# Designated Storm Shelters

Evacuate to Morrison Building basement. If unable to make to Morrison go to the nearest open building, going to interior hallways or restrooms, do not stay in these buildings.

#### **Equestrian Center**

Storm Cellar

#### **Fine Arts Building**

Interior hallways, bathrooms or any interior room.

If key is available, the basement of the building is good location. Little Theater is the ADA Designated Shelter

#### **Bloomer Sullivan Gymnasium**

Any room/hallway away from exterior doors and windows.

#### Library

Best location is in Learning Center area (inner classrooms). Can also use Basement & First Floor halls and stairwells. Avoid bookshelves if possible.

#### Massey Building (Downtown Ballroom)

Any interior room on the lowest level away from outer doors and windows.

#### **Math Building**

Evacuate to the Morrison Building Basement. If unable to evacuate, find a closet, interior bathroom or other room with no windows or exterior doors.

#### **Morrison Building**

Can use hallways, bathrooms, and any classroom that does not contain windows

DO NOT gather in the hallway that runs East/West.

Men and Women restrooms in basement area.

#### Glen D. Johnson Student Union

Basement of Cafeteria, or lower level bathrooms or hallways away from exterior doors or windows.

DO NOT USE ATRIUM HALLWAY!

Designated
Storm Shelters

Men and Women locker rooms/restrooms. Do not stand out in the game lobby!

#### **New Theater Building (Formerly the Old Activity Center)**

Evacuate to New Arena, do not stay in this building!

#### **North Hall**

First floor hallway away from windows and doors

DO NOT USE BASEMENT – EXTREME DANGER

#### Ballroom/Hallie McKinney

Lower level area away from exterior doors and windows.

Hallways, interior bathrooms and closets.

Basement – enter at Loading Dock

#### **Physical Plant**

Any interior room away from outer doors and windows.

#### **Police Department**

Interior room without windows or exterior doors, or restrooms

#### President's Home/Magnolia House

Small-sized room in basement area.

#### Russell Building (John Massey School of Business)

First Floor stairwell or first floor hallways away from windows or exterior doors

Interior bathrooms or interior closet

#### **Safety Building**

Classroom OSH-225, interior bathrooms or hallways

#### **Science Building**

First floor hallways away from exterior doors and windows and interior bathrooms.

#### **Shearer Hall & Suites**

# Designated Storm Shelters

Evacuate to the Paul Laird Field – West Bleachers.

Evacuate to the Morrison Shelter, Fine Arts basement as an alternate location.

If no time to evacuate, go to first floor interior hallways away from exterior doors and window or interior bathrooms.

#### **Oklahoma Small Business Development**

Interior rooms without windows or exterior doors, or restrooms.

#### **University Center**

Go to the interior hallway stretching perpendicular from the Continuing Education office.

#### **Visual Arts Building**

Center hallway away from exterior doors and windows or interior bathrooms.

#### **Visual & Performing Arts Center (VPAC)**

Any interior room/hallway away from outer doors and windows.

Stay away from large windows such as those in the Art Display Gallery

#### **Welcome Center**

Bathrooms or interior rooms away from exterior doors and windows.

Morrison Building Basement, Fine Arts Little Theater is the ADA Designated Safe Room and Fine Arts Basement.

DO NOT stand in the hallway running east to west go into the Behavioral Sciences hallway.

#### Buildings with approved safe room basements are:

- Morrison Main Basement
- Morrison Custodial Basement (North Side of Building)
- Fine Arts basement
- Fine Arts Little Theater designated ADA Safe Room
- Paul Laird Field West Bleachers
- Biology Basement
- Bloomer Arena Lower Area Dressing Rooms

# Designated Storm Shelters

#### **Important Things to Remember**

- Avoid areas in buildings with wide span and glass overhead, such as Gymnasiums and Atriums.
- Do not stand in front of any glass windows.
- Most storms travel from Southwest to Northeast direction.

#### **Institute Evacuation Procedures (same as fire drill)**

- Tornado siren will be sounded by the Bryan Co. Emergency Management Office.
- All Housing personnel in building are to fall into duty, whether scheduled or not, and assist in evacuation.
- Notify each dorm.
- Make each resident, if possible, aware of situation. Do not waste time trying to convince a non-complying individual, but do note that they were warned.
- Residents are to go to Paul Laird Field West Bleachers
- If time does not permit evacuation to Paul Laird Field, Residents are
  to take shelter against interior walls on the lowest floor possible and
  away from windows.
- DO NOT USE ELEVATORS!
- Alternate Shelters are Morrison Basements and Fine Arts Basements.

Aviation Emergency Response Plan

#### **Section-9**

Emergency Operations Plan

### Southeastern Airport: Eaker Field

#### General

The prescribed procedures of the Southeastern Airport Emergency Response Plan are explained in a manual that is maintained by the Director of Aviation.

The full text may be available upon request by calling the Director at 745-3271 or 745-3252.

#### Purpose/Responsibilities

Southeastern Airport Emergency Response Plan document outlines prescribed procedures, to the extent Practical, to be used in the event of an aircraft accident, emergency, or potential emergency at the Southeastern Airport. This plan also fulfills the requirements of CFR 14 Part 139.325,

#### **Airport Emergency Plan**

The plan establishes the operational organization and assignment of responsibilities for aircraft accidents/incidents and other airport emergencies. All emergency conditions cannot be anticipated. If an emergency arises that is not covered by this plan, the Director of Aviation has the authority to modify the plan, as required.

The plan is available to all Bryan County Interjurisdictional Agencies, and revisions responsibility of the agency(s) having jurisdiction.

 Aviation in-ground Shelters located on the north side of Aviation complex.

Aviation Emergency Response Plan





### SOUTHEASTERN OKLAHOMA STATE UNIVERSITY

#### **Aviation Sciences Institute**

**Emergency Response Plan (ERP)** 



August 3, 2021



### Southeastern Aviation

## **Emergency Response Plan**

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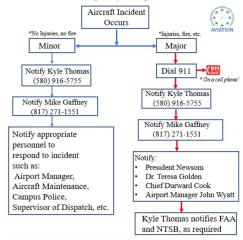
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#### **Emergency Response Flowchart**

#### **Aviation Emergency Response Flowchart**



#### Notes and Cautions:

- Notes and Cautions:

  Every incident is different and unique. Stay cool and think methodically.

  Follow the above flowchart and ensure everyone is properly notified asap.

  Open a Safety Report on SMART and start recording all known data.

  Someone must stay by the phones until an incident/accident response is communicate.

  Do not approach an accident scene unless you can do so safely. Get people to safety first! Do not move or disturb wreckage without approval except to help occupants!

  Do not speculate on causes or discuss details on social media. No posting pictures!

  Do not answer any questions from press or unauthorized persons or parties.

  Information should only be released by campus administration or the FAA.

- - Southeastern Oklahoma

**State University** 

#### **Emergency Contacts and Responsibilities**

Position or Description	Responsibilities for Airport Emergency
John Wyatt	Serve as Emergency Coordinator.*
Airport Manager	· Assume Incident Command responsibility for all response and
(580) 920-0574	recovery operations, as appropriate.
Cell: 580-920-8781	Establish, promulgate, coordinate, maintain, and implement the
100000000000000000000000000000000000000	Airport Emergency Plan (AEP).
Jwyatt@durant.org	<ul> <li>Contact 911 and provide appropriate alerts and notifications.</li> </ul>
	· Coordinate the closing of the airport when necessary and initiate
	the dissemination of relevant safety-related information to aviation users (NOTAMs).
Durward Cook, Chief	Manage and direct campus police operations.
Southeastern Police	<ul> <li>Assist with traffic control and scene security.</li> </ul>
Department	<ul> <li>Assist with search and rescue or evacuations.</li> </ul>
(580) 745-2727	· Respond as needed for activities involving crowds or assemblies
Officer Cell: 580-920-3733	of people.
Emergency cell: 580-920-	Respond to bomb threats or acts of terrorism.
6090	Assume Incident Command as appropriate.
	rr
Dcook@se.edu	
Emergency: Dial 911	
David Houser, Chief	Manage and direct city police operations.
Durant Police Department	<ul> <li>Assist with traffic control and scene security.</li> </ul>
(580) 924-3737	<ul> <li>Assist with search and rescue or evacuations.</li> </ul>
	· Respond as needed for activities involving crowds or assemblies
Dhouser@durant.org	of people.
Emergency: Dial 911	Respond to bomb threats or acts of terrorism.
	Assume Incident Command as appropriate.
John Dean. • Provide	access to city resources.
City Manager	
(580) 931-6645	
· /	access to city resources.
Durant City Asst Manager	
(580)931-6649	
Cell: 580-230-9797	

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Jeff Langford, Chief Durant Fire Department (580) 924-2358 Jlangford@durant.org	Manage and direct firefighting and rescue operations.     Direct search and rescue or hazardous materials response.     Coordinate mutual aid resources through Incident Command System.     Assist with search and rescue or evacuations.     Assume Incident Command as appropriate.
Ken Eppler Emergency Management Director (580)920-5916 (580) 775-5888 (580)924-3661 Keppler@durant.org	Assist airport with obtaining all resources offered by the state or federal governments.     Assist the county in obtaining any state or federal government resources that may be needed as a result of an emergency situation.
UBrian Norton Bryan County EMS (580)916-1887	Provide emergency medical services to the airport during emergency conditions to include triage, stabilization, first aid, medical care, and transportation of the injured.  Coordinate planning, response, and recovery efforts with hospitals, fire and police departments, airport operator, etc.  Coordinate the hospital disaster plan with the airport and community Emergency Operations Plan (EOP).
Tenants and FBOs  Durant Public Works Department	Coordinate the use of their available equipment and supplies. Coordinate the use of their workers. The tenants usually have information about the airport, aircraft, and other technical knowledge. Coordinate use of resources for debris removal or building maintenance.
	Coordinate restoration of utilities.     Provide equipment for emergency response and recovery.
Air Carrier/Aircraft Operator	Provide full details of aircraft-related information, as appropriate, to include number of persons, fuel, and dangerous goods on board. Coordinate transportation, accommodations, and other arrangements for uninjured passengers. Coordinate use of air carrier/aircraft personnel and other supplies and equipment for all types of emergencies occurring at the airport.

## **Southeastern Emergency Response Team (ERT)**

* Michael Gaffney—Aviation Sciences Institute - Director	Work – (580) 745-3245 Cell: (817) 271-1551
*Kyle Thomas—Chief Flight Instructor – Operations Manager	Work: (580) 745-3246 Cell: (580) 916-5755
* Open—Department Chair – Professional Pilot Program	Work – (580) 745-3245 Cell: (817) 271-1551
*Patricia "Patty" Hood	Work (580) 745-3243 Cell: (405) 742-6536
* Tim Hunt – Safety Committee Chair	Work: (580) 745-3205 Cell: (404) 372-8554
*Josh Tisue – Flight Instructor – Safety Officer	Cell: 817-908-6766
*Dr. Teresa Golden – Vice President – Academic Affairs - Southeastern Oklahoma State University	Office (580) 745-2286
Line Crew/ Dispatch Desk	(580) 745-3271
Dr. Stan Alluisi—Department Chair	Work: (580) 745-3241 Cell: (580) 230-9422
Cassandra Woodward—Flight Administrator – FAA Testing Center Coord	Work: (580) 745-3252 Cell: 479-856-4119
Dr. Thomas Newsom – President – Southeastern Oklahoma State University	Office (580) 745-2500

\*indicates that person is a member of the Aviation Sciences Institute's Emergency Response Team (ASI's ERT).

Aviation Emergency Response Plan



#### **Definitions**

**Accident:** Any occurrence associated with the operation of an aircraft that results in serious injury, death, or aircraft substantial damage.

**Incident:** Any occurrence associated with the operation of an aircraft that is not considered an "aircraft accident".

**Miscellaneous Mishap** – Any occurrence which happens with University equipment, personnel, or property not considered an accident or incident

**Safety Management System (SMS):** SMS is the formal, top-down, organization-wide approach to managing safety risk and assuring the effectiveness of safety risk controls. It includes systematic procedures, practices, and policies for the management of safety risk.

**Safety Report:** A report which is completed using the Talon SMART software to record the details of any reportable aviation related incident or accident.

**SMART:** A software program by Talon Systems which follows a Safety Management System (SMS) format for recording, tracking, and investigating safety incidents and accidents.

**Vicinity:** An area extending no further than a 2-mile radius surrounding airport property

#### Southeastern Miscellaneous Mishaps

- Any mishap or injury related to Southeastern aircraft or other vehicles.
  - Towing aircraft
  - Fueling Aircraft
  - Ground operation
  - · Any work-related injury or mishap
- If there is a miscellaneous mishap, contact the chief flight instructor of SASI's ERT.

#### **Southeastern Level 1:**

Aircraft has a mishap (runs off taxiway/blows tire) and shuts engine down anywhere other than SOSUs ramp area. If a Level 1 incident occurs, contact the member on the Emergency Response Team for further instructions. Consider notification of airport manager if mishap might interfere with runway takeoff and landing operations. Gather response information listed above.

Aviation Emergency Response Plan

#### KDUA Accidents and Incidents KDUA Level 1

The possibility of an accident occurring in the near future. For example, an aircraft is experiencing landing gear malfunctions, or there is a situation occurring that may lead to an aircraft incident or accident. This would also include situations where uncertainty if an accident or incident had occurred.

If a Level 1 response is required:

Contact members of ERT

Gather Response Information

Create a list of other aircraft currently flying

Standby near phone for further instructions

Upon becoming informed of the situation, the ERT will convene *at the dispatch counter* and determine necessary action considering the following:

Are there other aircraft flying?

If an accident/incident occurs, how will it affect the other aircraft flying?

#### **KDUA Level 2**

An aircraft is known or suspected to have an operational defect that affects normal flight characteristics to the extent that there is danger of an accident.

If a Level 2 response is required:

Call Airport Manager to inform him/her of situation, if no answer then...

Dial 9-1-1 <u>from mobile phone only, not from campus phone/</u>

give information as requested

Contact Member of ERT

**Gather Response Information** 

Create a list of other aircraft currently flying

Standby near phone for further instructions

Upon becoming informed of the situation, the ERT will convene at the dispatch counter and determine necessary action

considering the following:

Are there other aircraft flying?

If an accident/incident occurs, how will it affect the other aircraft flying?

#### **KDUA Level 3**

An aircraft accident has occurred in the vicinity of the airport.

If a Level 3 response is required:

Call Airport Manager to inform him/her of situation

Dial 9-1-1 from mobile phone only, not from campus phone/

give information as requested

Contact member of ASI's ERT

Gather Response Information

Create a list of aircraft currently flying

Standby near phone for further instructions

Upon becoming informed of the situation, the ERT will convene at the dispatch counter and determine necessary action

considering the following:

Are there other aircraft flying?

If an accident/incident occurs, how will it affect the other aircraft flying?

If the runway closes, where will the aircraft flying go?

Do we need to inform Southeastern Safety Manager of this accident?

Aviation Emergency Response Plan Runway Closure Checklist

Notify the chief flight instructor and get further instructions. If no answer, call Mike Gaffney and follow the Flowchart on Page 3 of this document

Someone must stay and man the phones

Someone must make appropriate calls on Durant Advisory frequency advising disabled aircraft is on the runway to warn other aircraft  $\square$ 

#### **National Transportation Safety Board (NTSB)**

Requirements for Immediate Notification of NTSB (49 CFR Part 830)

#### §830.5 Immediate notification.

The operator of any civil aircraft, or any public aircraft not operated by the Armed Forces or an intelligence agency of the United States, or any foreign aircraft shall immediately, and by the most expeditious means available, notify the nearest National Transportation Safety Board (NTSB) office, 1 when:

NTSB headquarters is located at 490 L'Enfant Plaza SW., Washington, DC 20594. Contact information for the NTSB's regional offices is available at <a href="http://www.ntsb.gov">http://www.ntsb.gov</a>. To report an accident or incident, you may call the NTSB Response Operations Center, at 844-373-9922 or 202-314-6290.

- (a) An aircraft accident or any of the following listed serious incidents occur:
- (1) Flight control system malfunction or failure;
- (2) Inability of any required flight crewmember to perform normal flight duties as a result of injury or illness;
- (3) Failure of any internal turbine engine component that results in the escape of debris other than out the exhaust path;
- (4) In-flight fire;
- (5) Aircraft collision in flight;
- (6) Damage to property, other than the aircraft, estimated to exceed \$25,000 for repair (including materials and labor) or fair market value in the event of total loss, whichever is less.
- (7) For large multiengine aircraft (more than 12,500 pounds maximum certificated takeoff weight): *Not applicable to this Emergency Response Plan (ERP)*
- (8) Release of all or a portion of a propeller blade from an aircraft, excluding release caused solely by ground contact;
- (9) A complete loss of information, excluding flickering, from more than 50 percent of an aircraft's cockpit displays known as:
- (i) Electronic Flight Instrument System (EFIS) displays;
- (ii) Engine Indication and Crew Alerting System (EICAS) displays;
- (iii) Electronic Centralized Aircraft Monitor (ECAM) displays; or
- (iv) Other displays of this type, which generally include a primary flight display (PFD), primary navigation display (PND), and other integrated displays;

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- (10) Airborne Collision and Avoidance System (ACAS) resolution advisories issued when an aircraft is being operated on an instrument flight rules flight plan and compliance with the advisory is necessary to avert a substantial risk of collision between two or more aircraft.
- (11) Damage to helicopter tail or main rotor blades, including ground damage, that requires major repair or replacement of the blade(s);
- (12) Any event in which an operator, when operating an airplane as an air carrier at a public-use airport on land:
- (i) Lands or departs on a taxiway, incorrect runway, or other area not designed as a runway; or
- (ii) Experiences a runway incursion that requires the operator or the crew of another aircraft or vehicle to take immediate corrective action to avoid a collision.
- (b) An aircraft is overdue and is believed to have been involved in an accident.

#### NTSB §830.6 Information to be given in notification.

The notification required in §830.5 shall contain the following information, if available:

- (a) Type, nationality, and registration marks of the aircraft;
- (b) Name of owner, and operator of the aircraft;
- (c) Name of the pilot-in-command;
- (d) Date and time of the accident;
- (e) Last point of departure and point of intended landing of the aircraft;
- (f) Position of the aircraft with reference to some easily defined geographical point;
- (g) Number of persons aboard, number killed, and number seriously injured;
- (h) Nature of the accident, the weather and the extent of damage to the aircraft, so far as is known; and
- (i) A description of any explosives, radioactive materials, or other dangerous articles carried.



Emergency Operations Plans

### **Disaster Recovery Plan**

# Academic Affairs, Information Technology & Administrative Computing

#### **General**

The prescribe procedures of Southeastern Oklahoma State University's Academic Affairs Office, Office of Information Technology and Administrative Computing Office; Disaster Recovery Plan are explained in a manual that is maintained by the Director of the Departments. The full text of the manual may be available upon request.

#### **Purpose**

The Disaster Recovery Plan outlines prescribed procedures, to the extent practical, to be used in the event of failure in the Administrative Computer systems.

The plan establishes the operational organization and assignment of responsibilities for emergencies. All emergency conditions cannot be anticipated. If an emergency arises that is not covered by this plan, the Director(s) has the authority to modify the plan, as required.

This plan fulfills the requirements of Oklahoma Statute: Title 62 Chapter 1 Section 41.5e.

Americans with Disabilities Act (ADA)

#### **Section-10**

Americans with Disabilities Act (ADA)

While the Americans with Disabilities Act of 1990 (ADA) does not require formal emergency plans, Titles I and III do require that policies and procedures of public accommodations be modified to include people with disabilities.

#### These include:

- Individuals with varying degrees of mobility impairments.
- Individuals who are visually impaired and may require special assistance.
- Individuals with hearing impairments.
- Individuals with temporary impairments.
- Individuals with medical conditions such as respiratory disorders or pregnancy.
- Individuals with mental impairments who may become confused.

Faculty and Staff should keep in mind that someone with a permanent or major impairment generally knows the best way to be assisted. A minute or so spent talking with the individual will give you crucial information. People providing assistance should be trained on how to help without causing injury to themselves or others. This is especially relevant if someone needs to be lifted or carried.

The emergency evacuation list identifies individuals, their class schedule, and locations in the Academic areas where the individuals in need of assistance are located. This is provided by the Office of Student Affairs.

Pandemic Influenza Action Plan

#### **Section-11**

Pandemic Influenza Action Plan

#### **OVERVIEW**

Each winter the U.S. experiences some degree of influenza epidemic. Even though there may be a sufficient supply of vaccine, the mortality rate averages 36,000 each year. A pandemic (global) disease outbreak of a new influenza A virus could cause major health care, economic and social disruptions with deaths estimated at 89,000 to 207,000 in the U.S. alone. The emergence of avian H5N1 "bird flu", first recognized in 1997 in Hong Kong, makes preparedness for an influenza pandemic increasingly important. While this plan specifically mentions Influenza, it can be utilized for most pandemic responses when deemed appropriate.

The Department of Health and Human Services (HHS) and Centers for Disease Control (CDC) are assisting colleges and universities in their pandemic planning efforts by providing information and resources for use in planning and responding to an influenza pandemic. Southeastern Oklahoma State University has begun increasing its preparedness by utilizing the *Colleges and Universities Pandemic Influenza Planning Checklist* provided by the HHS/CDC. This checklist outlines areas of planning and coordination, continuity of student learning and operations, infection control policies and procedures, and communications planning. By using this checklist in conjunction with existing plans and as a template for pandemic response, the University community will be able to effectively manage and recover from a pandemic.

Southeastern Oklahoma State University *Pandemic Influenza Action Plan* (Action Plan) establishes a

Pandemic Response Team (PRT) and outlines the roles of University administrators and directors in the lead-up to and during a pandemic response. The Action Plan incorporates the Southeastern Oklahoma State University Emergency Preparedness and Crisis Management Plan (EPCMP) and the Oklahoma Pandemic Influenza Management Plan (OPIMP) for the most efficient and effective response to an identified outbreak of novel influenza. Resources for team members involved in planning and executing components of this document may be found in the EPCMP. Additionally, the Action Plan directs cooperation with state and county health care officials and maintains the effective delivery of health and educational services for the University community.

The extent of campus-wide and departmental planning/response activities will be determined by direction from state and local authorities, and the presence or absence of pandemic flu at the regional, state, or local level. The PRT will escalate planning and response as the threat level warrants.

Pandemic Influenza Action Plan

#### **INFLUENZA\***

The Pandemic Influenza Committee [an Oklahoma State Department of Health committee]

developed a management plan to address the public health response to a pandemic influenza event pursuant to recent novel virus alerts. In the past 300 years, there have been 10 documented pandemics of influenza A. The infamous "Spanish flu" of 1918-1919 resulted in 20 to 50 million deaths worldwide in a much less mobile society. The mortality rate during the more recent pandemics (in 1957 and 1968) was relatively low despite the high morbidity. Although supportive medical care and the availability of antibiotic therapy for secondary bacterial infections are factors to explain the "milder blow" of later pandemics, the causative influenza virus strains were less virulent. If a novel influenza strain emerges that is highly virulent, the rate of illness and death could rival previous pandemics despite modern healthcare technology. Beyond the human toll, an influenza pandemic will create significant social disruption and economic impact. The Centers for Disease Control and Prevention (CDC) estimate that the economic losses associated with future pandemics will total billions of dollars.

Influenza viruses have the ability to mutate, which can lead to genetic sequence realignment or reassortment. There are two main types of influenza virus mutation: antigenic drift and antigenic shift. Antigenic drift is a minor change that occurs frequently and causes the emergence of a new strain within a subtype. Antigenic drifts occur in both type A and B influenza viruses. The reason the composition of the annual influenza vaccine changes from year to year is due to antigenic drift. Antigenic shift is a major change caused by genetic recombination that results in the emergence of a novel virus strain that has not previously infected humans. Often, antigenic shift occurs in an animal influenza virus, which then allows the virus to be transmitted between animals and people. Antigenic shift occurs only in influenza type A viruses.

A real world threat for the next potential pandemic is the avian influenza H5N1 strain. This highly pathogenic avian influenza virus was first recognized in Hong Kong in 1997. Although aggressive measures were used in an attempt to eradicate bird reservoirs of the virus, there have been an increasing number and severity of recurrent poultry outbreaks in Asia. More troubling is the occurrence of bird-to human transmission of the virus observed in three countries with a sobering case fatality rate of 55%. The New England Journal of Medicine recently published a report that provided strong clinical and epidemiologic evidence of H5N1 being transmitted from human-to-human in a limited familial case cluster. This is especially alarming and fuels the global concern that the next influenza pandemic is imminent.

If the next pandemic influenza strain mimics the virulence of the 1918 pandemic strain, the World Health Organization (WHO) estimates that there could be 1.7 million deaths in the United States and 180 to 360 million

Pandemic Influenza Action Plan deaths worldwide. These statistics seem overwhelming, but there are measures that can be taken now to mitigate the impact of the event.

Many factors must be considered when estimating the potential impact of the next influenza pandemic. Some of these include the virulence of the circulating virus, how rapidly the virus spreads, primary age group affected, and the effectiveness of public health intervention and response. Nonetheless, estimates of the health and economic impact can help direct medical response plans and guide public health policy decisions.

During a normal influenza season, 5-20% of the population becomes ill and the highest rates of influenza-related complications occur in very young children and the elderly. During severe epidemics, the attack rate may be as high as 30-50% with a larger proportion of serious illness and deaths occurring in adults less than 65 years old. During the 1918 pandemic, young adults had the highest mortality rates, with nearly one-half the influenza-related deaths in those 20-40 years old.

\*Excerpts from the OSDH Pandemic Influenza Management Plan.

#### ROLE OF THE FEDERAL GOVERNMENT

The Oklahoma Pandemic Influenza Plan, prepared by the Oklahoma State Department of Health

Pandemic Influenza Management Plan Committee, outlines the roles of federal government and state and

county health services in one document with the goal of minimizing societal and infrastructure disruptions for the citizens of Oklahoma.

The *National Strategy for Pandemic Influenza*, issued by President Bush November 1, 2005,

guides our nation's preparedness and response to an influenza pandemic, with the intent of:

- Stopping, slowing or otherwise limiting the spread of a pandemic to the United States.
- Limiting the domestic spread of a pandemic, and mitigating disease, suffering and death.
- Sustaining infrastructure and mitigating impact to the economy and the functioning of society.

The *Strategy* charges the U.S. Department of Health & Human Services (HHS) with leading the federal pandemic preparedness.

Pandemic Influenza Action Plan The HHS *Pandemic Influenza Plan* is a blueprint for pandemic influenza preparation and

response. In particular, the *HHS Plan* provides guidance to national, state, and local policy makers and

health departments. The goal is for all involved to achieve a state of readiness and quick response.

#### The Federal Government will:

- Coordinate national and international surveillance.
- Conduct epidemiological investigations in the U.S. and globally.
- Develop and direct use of diagnostic laboratory tests and reagents.
- Develop reference strains and reagents for vaccines.
- Evaluate and license vaccines.
- Determine populations at highest risk and strategies for vaccination and antiviral use.
- Assess and advise on measures to decrease transmission (such as travel restrictions, isolation, and quarantine).
  - Deploy federally purchased vaccine.
  - Deploy antiviral agents in the Strategic National Stockpile.
  - Evaluate the efficacy of response measures.
- Deploy the Commissioned Corps Readiness Force and Epidemic Intelligence Service Officers.
  - Develop and distribute medical and public health communications.

#### ROLE OF THE OKLAHOMA STATE DEPARTMENT OF HEALTH

In the event of an influenza pandemic, the Oklahoma State Department of Health (OSDH) will be

the lead state agency in the response. State, regional and local organizations will initiate actions outlined

in the *Oklahoma Pandemic Influenza Management Plan* and the Catastrophic Health Emergency Plan.

The OPIMP, prepared by the Oklahoma State Department of Health Pandemic Influenza

Management Plan Committee, is intended to be dynamic and flexible. It consists of six essential elements

of preparedness and response that would be integral in managing a potential influenza pandemic. The six essential elements address:

- Command, Control and Management
- Surveillance
- Delivery of Vaccine
- Delivery of Antiviral Medications

Pandemic Influenza Action Plan

- Emergency Response
- Risk Communication

The overall goal of the OPIMP is to minimize serious illness and overall deaths and, secondly, to minimize societal and infrastructure disruptions for the citizens of Oklahoma as a result of an influenza pandemic.

#### The OSDH will:

- Develop, regularly review, and implement the Oklahoma Pandemic Influenza Management Plan.
- Provide laboratory services, including: surveillance activities, viral isolation, antigen detection,

and strain identification of influenza viruses.

• Direct and supervise the implementation of the plan components, namely vaccine delivery and

antiviral dispensing by the Commissioner of Health and State Health Officer.

#### **ROLE OF THE COUNTY HEALTH DEPARTMENTS**

County health departments are responsible for planning and coordinating the local response to an

influenza pandemic with direction from OSDH Central Office. Local distribution of vaccines and

antivirals will be made by the County Health Departments at the direction of the OSDH. Local County

Health Departments, through existing or enhanced surveillance, may be the first to detect influenza activity in their communities.

#### The County Health Departments will:

• Meet with local key partners and familiarize them with the Oklahoma Pandemic Influenza

Management Plan.

- Liaison with local responders (e.g., emergency services, hospitals, and community response).
- Promote inter-pandemic routine influenza and pneumococcal vaccination to designated high-risk

groups.

• Develop a plan with key partners that addresses closing and reopening of schools, businesses, and

public events.

• Assure local emergency plans are implemented during an influenza pandemic.

Pandemic Influenza Action Plan • Assist with disseminating educational materials regarding an influenza response.

#### ROLE OF SOUTHEASTERN STUDENT HEALTH SERVICES

All responses by the SE Student Health Services (SHS) during an influenza outbreak will be

subject to the direction of the Oklahoma State and Bryan County Health Departments (BCHD).

The level of appropriate response to an identified influenza pandemic or identified cases of influenza will be determined by the location and size of the outbreak. If a new influenza A virus is

identified outside the United States, SE SHS staff will monitor reports of the viral spread. If the virus is

identified in the U.S., the Director will contact the BCHD for information and keep the University community apprised of the situation. If cases of influenza are identified within the state or at the local level, the Director will maintain ongoing communication with the OSDH and BCHD for information and instructions. While it is remotely possible but highly unlikely, SE SHS could be presented with an initial novel influenza case. The SHS providers will identify any of their patients with flulike symptoms who have recently traveled to outbreak locations. When a patient is identified as possibly infected with novel influenza, the provider will follow appropriate protocols, notifying the OSDH epidemiologist and the SE SHS Director.

#### SE Student Health Services will:

- Conduct surveillance for pandemic influenza in the University community.
- Contact Campus Safety to activate the Southeastern *Emergency Management Team (EMT)* as required.
- Coordinate with the Oklahoma State and Bryan County Health Departments.
- Organize triage and care of influenza patients with appropriate referrals to outside healthcare facilities.
- Implement environmental infection control and personal hygiene strategies.
  - Identify and maintain critical supplies to support the response.

#### PLANNING AND COORDINATION

Coordination with state and local public health authorities and University directors and

*Pandemic Influenza Action Plan*  departments will be key to the success of the pandemic planning/response. The Pandemic Coordinator, as selected by the President's Office, will be charged with maintaining contact with these authorities and providing SE Administration with necessary information for decision-making regarding containment measures and other matters. For a rapid pandemic response the emergency notification system will be activated as conditions necessitate. The Pandemic Response Team (PRT) will consist of the Pandemic Coordinator and a representative from each of the following departments:

**Academic Affairs** 

**Business Affairs** 

**Campus Police Department** 

**Enrollment Management** 

Information Technology

**International Student Services** 

**Human Resources** 

McCurtain County Campus

**Physical Plant** 

President's Office

Residential Life

Residential Housing Student Representative

Sodexo (campus contract food service)

**Student Government Association** 

Representative

**Student Wellness Services** 

**University Communications** 

The following departments will also be asked to prepare departmental plans for a potential pandemic:

Admission & Recruitment

**Advising Center** 

**Athletics** 

CIDT

Crisis Management Team

Financial Aid

**Learning Center** 

Registrar

Student Union and Student Affairs

**University Advancement** 

Readiness for a pandemic includes the coordination and planning for issues and scenarios that are

found in the university setting. These issues include but are not limited to:

- Cancellation of classes and/or public events.
- Closure of campus, student housing, and/or public transportation.
- Provision of housing for quarantined and/or ill students.
- Contingency plans for students who depend on student housing and
- Contingency plans for maintaining research laboratories.
- Stockpiling equipment and supplies.

Pandemic Influenza Action Plan

- Continuity of health care.
- Campus recovery.
- Pandemic drills as necessary.

#### **CONTINUITY OF STUDENT LEARNING AND OPERATIONS**

Two important elements of a pandemic response plan include assuring continuity of instruction

and maintenance of essential University operations. The Dean's, University administrators, and directors

will be called upon by the PRT to identify issues related to classroom instruction as recommended by the

CDC in the event of an imminent pandemic where the disruption of classroom instruction, daily

University affairs, or even campus closure becomes a possibility. The President's Office, in collaboration with Academic Affairs, will coordinate efforts with our educational partners at off-campus sites to assure the needs of this hybrid population are met with regard to their safety and education at each location.

#### INFECTION CONTROL POLICIES AND PROCEDURES

Infection control is important for minimizing and/or preventing the transmission of disease. The

infection control process is important during a disease outbreak and to prevent or limit the outbreak. Southeastern Student Health Services will instruct and assist the University community in all aspects of infection control. SE SHS will utilize this Action Plan and various resources provided by the CDC in the case of an influenza pandemic.

Human Resources and Academic Affairs will be called upon to develop non-punitive, liberal leave

policies for faculty, staff, and students with known or suspected pandemic influenza. The

isolation/separation of the ill will be an important part of controlling the pandemic.

The University will also be asked to adopt CDC travel recommendations as the situation warrants.

Non-essential employees working in or near pandemic areas may be recalled.

Pandemic Influenza Action Plan

#### COMMUNICATIONS RESPONSE PLANNING

The University *EMT* will be activated when there is an imminent threat of a

Pandemic and Emergency Notification Procedures will proceed as outlined.

Public Information will be instructed to prepare a plan for dissemination of information to

the University community during a pandemic. This may include: telephone hotlines, dedicated websites, local radio and/or television.

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# Authorities and References

#### **Section-12**

Authorities and References

#### **Bryan County Emergency Operations Plan**

James Dalton Director, Durant/Bryan County E.M.
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United States Fire Administration

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**Emergency Action Plan** 

## OSHA 2254 Training Requirements in OSHA Standards and Training Guidelines

29 CFR 1910.157

#### **Oklahoma Geological Survey**

Charles J. Mankin, Director

#### **Texas A&M University Commerce**

Crisis Management Plan

#### **University of Central Oklahoma**

Emergency Plan, June, 1999.

#### **University of Maryland at College Park**

Alan Sector, Department of Environmental Safety

## University of Oklahoma Student Chapter of the American Meteorological Society

Dr. Fred Carr, Director, School of Meteorology

#### **Johns Hopkins University**

Crisis Management Typology and Response

#### **New Mexico Tech**

**Incident Response to Terrorist Bombing** 

#### **NIMS**

National Incident Management System

## Record of Changes

**Section-13** *Record of Changes* 

Change #	Date of Change	Change Entered By	Date Entered
change ii	Date of change	change Entered by	01-05-05
1	12-16-04	Alan Burton, OPI	
			01-05-05
2	12-16-04	April Lehring,	
		Nursing	
			01-05-05
3	12-16-04	President	
		Johnson/Debbie	
		Smarr	
			01-05-05
4	12-17-05	David Conway,	
		Eaker Field	04.05.05
5	12 17 05	La Chara Ballar	01-05-05
5	12-17-05	Jon Clouse, Police	
		& Safety	02-18-05
6	02-01-05	Kelly D'Arcy,	02-16-03
J	02 01 03	residence Life	
		residence Ene	02-01-05
7	02-01-05	George Brewster	02 01 03
	02 02 00	Section #9	
	02-08-05		02-08-05
8		George Brewster	
		section 5/Table	
	02-14-07		02-14-07
9		Kelly D'Arcy	
		residence Life	
		Attach "c"	
10	02-14-07		02-20-07
10		George Brewster	
	00.41.00	Phone Tree update	10.01.00
11	09-11-09		10-01-09
11	11 20 00	Michele Claxton	00 20 00
12	11-29-09	Day Maay	09-29-09
12	11 20 00	Dan Moore	10.01.00
13	11-29-09		10-01-09
13			

Record of Changes

			1
		George Brewster	
		Remove Phone	
		Tree section 7	
		replaced with	
		Matrix system	
14	06-2009	Kelly D'Arcy	10-01-09
		residence Life,	
		Update Attach "c"	
	10-23-09		11-02-09
15		April Lehrling_	
		Pandemic Influenza	
		Action Plan Section	
		12	
	10-26-10	Michele Campbell,	10-26-10
16		President's	
		Statement	
17	10-26-10	Steve Harman,	10-26-10
1,	10 20 10	Resources	10 20 10
18	10-26-10	Steve Harman,	10-26-10
10	10-20-10	Bomb Threat	10-20-10
	10-26-10	Steve Harman	10-26-10
19	10-20-10	Designated Storm	10-20-10
19		Shelters	
	10-26-10		10-26-10
20	10-20-10	Steve Harman, Authorities and	10-26-10
20			
24	10.26.10	References	10.26.10
21	10-26-10	Steve Harman,	10-26-10
		Bomb Threat	
	10.00.10	Resources	10.00.10
22	10-26-10	Steve Harman,	10-26-10
		Authorities and	
		References	
23	11-10-10	Steve Harman	11-10-10
		Supplemental	
		Documents	
24	1-13-11	Steve Harman	1-13-11
		All Clear	
25	10-18-11	Steve Harman	10-18-11
		Tornado Shelters	
	2-13-12	Steve Harman	2-13-12
26		Misc. Book Revisions	
	3-16-12	Steve Harman &	3-16-2012
27		Michelle Campbell	
		Misc. Revisions	
	6-7-12	Steve Harman	6-7-12
28			

Record of Changes

Change #	Date of Change	Change Entered By	Date Entered
29	6-11-12	Steve Harman	6-11-12
30	7-11-13	Steve Harman	7-11-13
		Update	
31	7-11-13	April Lehrling	7-11-13
		Added PIAP	
	10-30-14	Steve Harman	10-30-14
32		New President Letter	
	11-10-16	Cody Wood	11-10-16
33		Update Book	
	1-11-23	Durward Cook - Title, Logo,	1-11-23
34		President Statement, Resource list, Aviation Plan	_
		Update, Pandemic Plan	
		Update.	
_			
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